



Protecting the health and safety of all Minnesotans through regulation and support of the emergency medical services (EMS) system.

Committed to this mission, the **Emergency Medical Services Regulatory Board (EMS RB)** seeks to draw attention to the significant challenges the EMS system is facing today and help move Minnesota towards a sustainable EMS workforce for years to come.

MINNESOTA'S EMS SYSTEM BY THE NUMBERS:



715,000

Average number of calls for ambulance service statewide annually

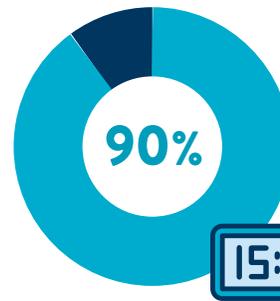
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Regional systems in Minnesota support EMS at a local level



804

Individual ambulances operate in the state



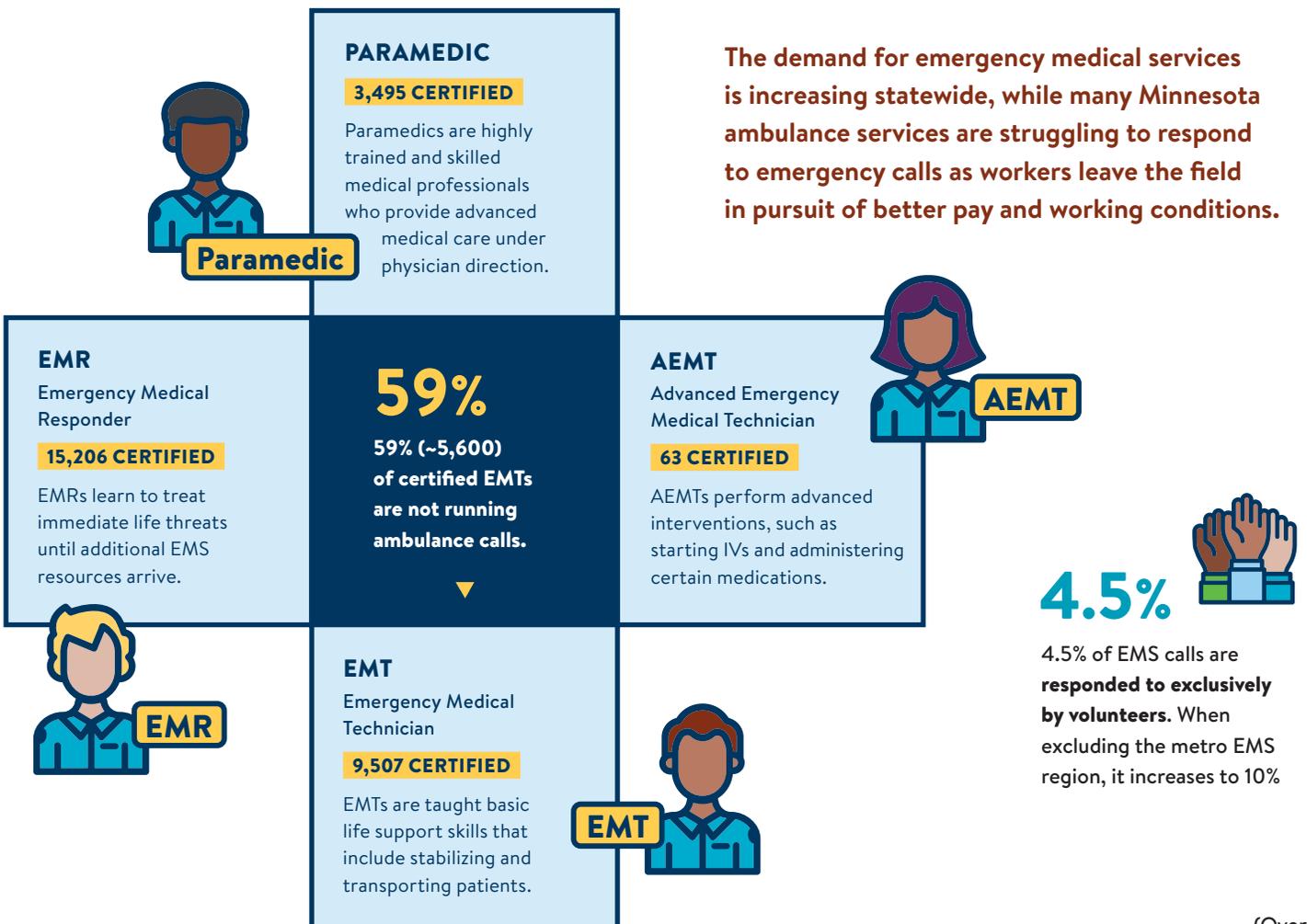
Across the state, 90% of 911 responses were made in **15 minutes and 55 seconds or less** in 2022

341



Active service licenses managed by the EMSRB

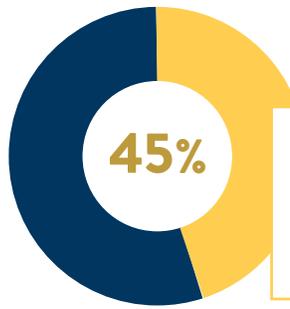
NUMBER OF CERTIFIED EMS PROVIDERS BY LEVEL IN MINNESOTA:



THE EMS FINANCIAL PICTURE IS UNSUSTAINABLE:



In Minnesota, EMS providers are **not able to bill insurance for 28% of responses** due to a patient not being transported



45% of EMS transports involve **patients who are eligible for Medicare by age (65+ years old)**

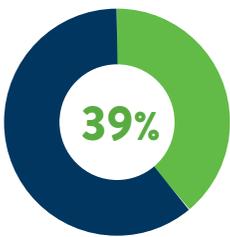


Unbillable services and Medicare/Medicaid payment rates make it difficult for EMS providers to operate without a financial loss. Because of this, EMTs are not paid well and are leaving the profession.

MN Medicare/Medicaid payment rate	\$350-\$465
minus EMS expenses per response	– \$400-\$1,800
Net operating (loss)	(\$50-\$1,335)

EMS service providers **lose an average of \$50 to \$1,335** on each transport of a Medicare/Medicaid patient depending on the type of service provided

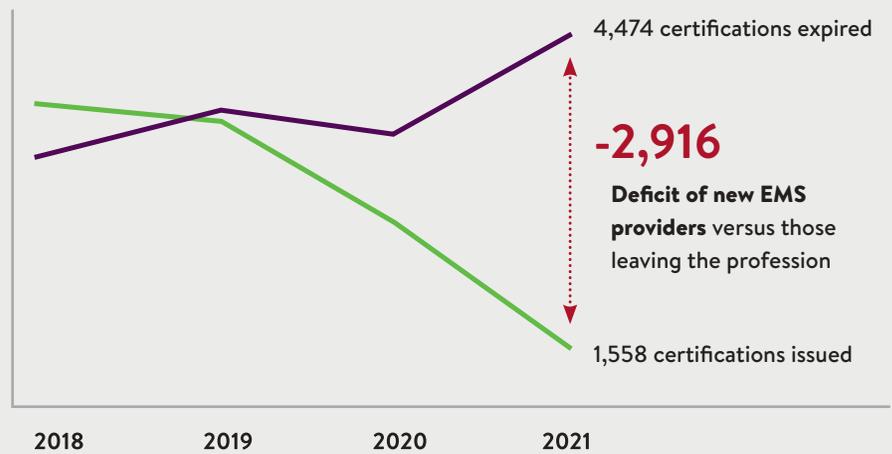
LACK OF RETENTION OF EMS PERSONNEL IS AN ALARMING TREND:



39% of EMS providers leaving the profession said **their decision was influenced by low pay**

A reduced workforce will mean delays in response time—not getting as quickly to some places.

EMS PROVIDER CERTIFICATION TRENDS

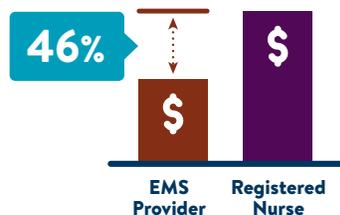


44.5%

Of the EMTs leaving the profession, **almost half (44.5%) are under the age of 30**

64.8%

Of the EMTs leaving the profession, **over half (64.8%) are under the age of 40**



Statewide, the **average wage gap between an EMS provider and an RN is 46.5%**

EMS RB IS COMMITTED TO FINDING SOLUTIONS:

Minnesotans depend on emergency medical services everyday.

We all take for granted that EMS will be there for us when we need them. EMSRB continues to be confident that by working together with government agencies, officials, and healthcare and community leaders, we can begin to reverse these concerning trends.

To ensure a sustainable EMS delivery model in Minnesota, multi-faceted actions are needed:

- Support by financial resources from varying levels of government is crucial.
- A strong focus on taking action to reverse the negative retention trends of the EMS workforce.
- Swift and decisive action from policy makers to address gaps in reimbursement rates.
- Continued development and support of educational institutions that offer EMS programs across the state.

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