

3/3/2026

Re: Opposition to HF 3666 as written

Dear Chairs and Members of the House Human Services Finance and Policy Committee,

The undersigned organizations, including the Minnesota Social Service Association (MSSA), write to share concerns regarding HF 3666 as currently drafted.

MSSA represents thousands of human service professionals statewide, including the largest membership of waiver case managers across both county-operated and contracted settings. Collectively, our organizations represent providers, advocates, professionals, and individuals who depend on a stable and high-quality home and community-based services system.

We share the Legislature's commitment to strengthening quality and accountability in waiver case management. Case managers play a critical role in Minnesota's home and community-based services system, supporting individuals with disabilities and older adults to live independently and safely in their communities.

HF 3666 includes provisions related to oversight and quality, and we appreciate the attention to strengthening the system. At the same time, the bill establishes a policy direction that would limit counties' ability to enter into or renew contracts for waiver case management services beginning in 2029.

We are concerned that moving toward this structural change before a comprehensive, neutral evaluation of workforce capacity, reimbursement adequacy, service access, and system impacts has been completed may create unintended consequences for individuals and families who rely on waiver services.

Workforce shortages, caseload strain, and recruitment and retention challenges are affecting waiver case management across delivery models. We believe these root causes deserve focused attention before statewide structural changes are implemented.

We respectfully urge the Legislature to pursue a deliberate, data-driven approach that evaluates workforce sustainability, funding adequacy, and service continuity prior to making long-term structural decisions.

We stand ready to work collaboratively on solutions that strengthen quality, stabilize the workforce, and protect access to waiver services for Minnesotans across the state.

Thank you for your leadership and for the opportunity to share our collective perspective.

Sincerely,

Minnesota Social Service Association (MSSA)

Accord

Anoka County

ARRM

Bestview Care Options

Blue Sky

Bristol Place Corporation

Coordinated Consumer Services

Country Services

Dungarvin Minnesota

Fraser

Meridian Services

Minnesota Brain Injury Alliance

Mount Olivet Rolling Acres

People Incorporated

Pine County Health & Human Services

Pinnacle Services

Ramsey County

Reach for Resources, Inc.

Supported Living Solutions

Thomas Allen