

# SWIFT Update

House State Government Finance Committee  
Chair: Representative Morrie Lanning  
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Lori Mo, Assistant Commissioner, MMB  
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## SWIFT Update - Current Status

- SWIFT is the State of Minnesota's "System of Record" for finance/procurement since its implementation on 7/1/2011
- On line system available 24/7 except for occasional special processing needs and infrastructure maintenance.
- Old MAPS system replaced but will remain available for historical reporting for the foreseeable future.
- MnDOT successfully passed FHWA audit the week of 9/26.
- Implementation and support (technical and user) has been very challenging which is not unexpected given the size of the application and level of change introduced.

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## SWIFT Volume Information:

Process Type	As of 9/19/2011	As of 11/30/2011
Purchase Orders	115,934 for \$4 billion	203,000 for \$5.6 billion
Payments	436,641/worth \$7.2 billion	870,000/worth \$14.5 billion
Cash Deposits	54,623/worth \$6.6 billion	112,000/worth \$16 billion
Requisitions	\$10.1 million	\$17 million
Contracts	Entered 20,980 contracts	Entered 26,214 contracts

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# SWIFT Update - Current Status

- Project Focus/Priority:
  - Continue to improve existing processes and performance (batch and online)
  - Help agency staff improve their understanding and productivity through additional training (classroom and workshops), deployment communications and direct assistance.
  - Plan for implementation of phase two deferred functionality, but not at the cost of resolving any existing software performance issues.
  - Re-evaluate, as appropriate, past decisions to implement software without modifications. (ie AR/Invoicing interface and User Edits)

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# SWIFT Update - Reporting

- Reporting Options available to Agencies:
  - Current:
    - Online/Drill down standard functionality is available on hundreds of standard screens.
    - Over 110 custom queries and reports provided from source system.
    - Supporting custom extracts from warehouse that provide data for agency subsystem reporting.
    - Key Warehouse custom reports as determined by agency personnel.
  - Future:
    - Continue to support existing capabilities
    - Provide additional reporting and query capability over time from both the source system and the warehouse.

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# SWIFT Update - Vendors

- State converted over 200,000 vendors who are required to register and get setup on the new system (excludes single payment suppliers).
- SWIFT introduced the “vendor self service” approach common in industry and other governmental entities.
- SWIFT Help Desks initially were over 200 vendor calls a day, now its 50 to 75 calls a day. So what changed?
  - Redesigned the Vendor’s Supplier Portal to be more user friendly.
  - Redrafted/Updated vendor communication materials.
  - Level of call volume approaching the level of the old MAPS system.

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