

## CLS CLIENT FEEDBACK

"I am grateful for the advice received but I wish they had more manageable caseloads and better funding so they could take on cases like mine."

-SK received 12/16/2022

"Thank you for all of your hard work. You are a champion of the people. You can never understand how much your work helps people with anxiety of how they are going to keep a roof over their heads or get through the day."

-Community Partner received 10/28/2021

"I am so greatful [sic] to have such great help by my side. [My attorney is] very understanding and kind. Couldn't have asked for a better agency to represent me. Thank you so much I truely [sic] appreciated it."

-HMG received 1/5/2022

"Thank you so much for speaking with me. I felt important, I felt my concern for calling was important. Feeling helpless is a horrible feeling. I feel like I might have hope now with my situation."

-MD received 11/29/2021

"In the past and present, the people who have worked here have heard me out and helped me and my children more than words will ever describe. I'm grateful."

-BP received 1/20/2022

"[My attorney] was very respectful, and listened to my thoughts and ideas and was very great at explaining reasoning for doing things a certain way.

Handle [sic] things in a timely manner and was great at getting back to me when I had questions or concerns. Very happy with his work in representing me in my cases."

-LA received 1/7/2022

"SMRLS helped me with the OFP process. They represented me and my children to ensure we were safe and had the time and tools to begin our new life. I don't communicate well verbally sometimes and I could never have afforded an attorney. I am deeply thankful for the swift efficiency of my SMRLS attorney that has made a huge difference for my family."

-JDK received 3/16/2022

"Legal aid intake services handled my case with kindness, thoroughness as I felt all my questions were answered during this very personal difficult time. Thank you!"

-ML received 2/16/2022

"SMRLS has the most amazing attorneys!! I could not have asked for any one better. [My attorney] is prompt, knowledgeable, patient, kind yet tough. [My attorney] went above and beyond for me in this case and was there for advice and direction throughout."

-DT received 3/8/2022