



Minnesota IT Services – Agency Overview

Tarek Tomes | Commissioner and State Chief Information Officer



Information Technology for Minnesota Government | mn.gov/mnit

MNIT by the numbers



Support over **41,000**
end users for over
70 agencies/boards



Secure and manage over
2,700 agency
applications



Oversee and deliver over
490 projects with major IT
components



Manage over
\$470M IT budget for
project/program delivery



Resolve **38,000+** service
desk tickets a month with
a **4.7** (1-5 scale)
satisfaction rating



Detect and resolve
over **5,200** security
incidents a year

Beyond the executive branch

We serve local partners, including:

- Cities
- Counties
- School districts
- Higher education
- Tribal Nations



375

statewide locations



400

school cybersecurity
partners

MNIT mission and values

Mission

We partner to deliver secure, reliable technology solutions to improve the lives of all Minnesotans.

Vision

An innovative digital government that works for all.

Guiding principles

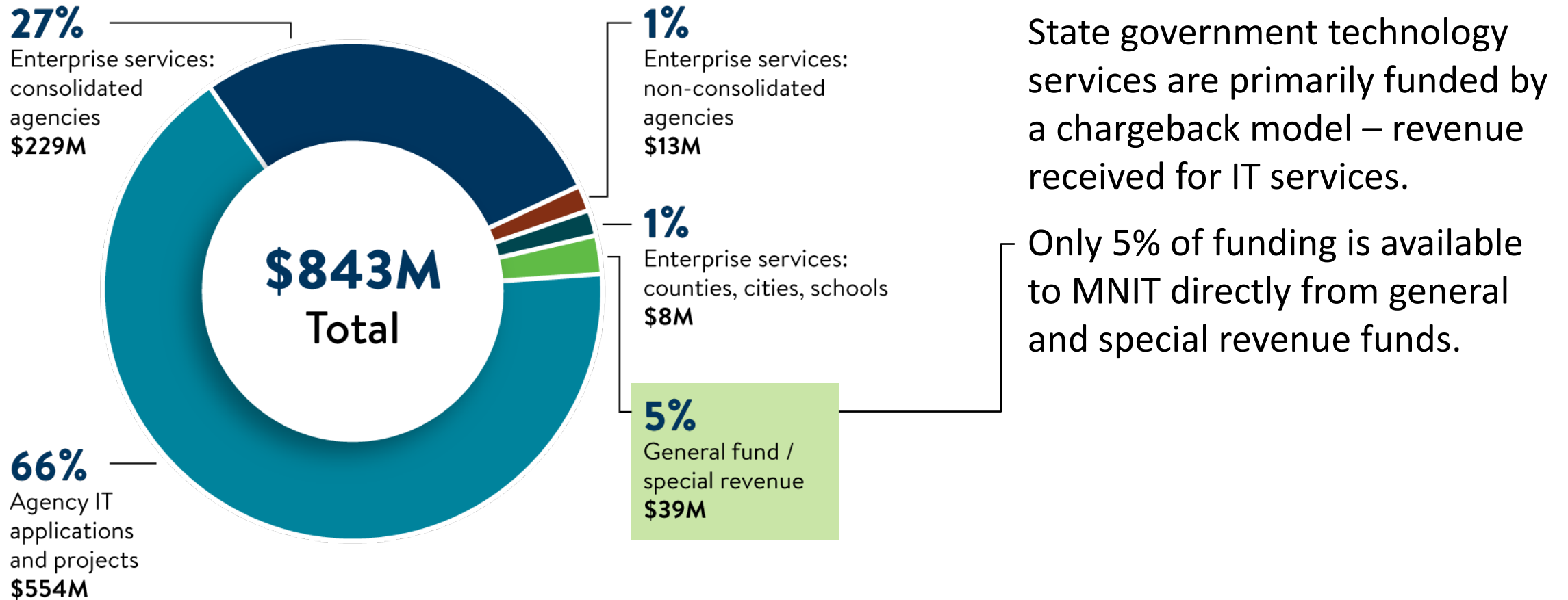
- Practice servant leadership.
- Treat everyone with respect and dignity.
- Do the right thing, especially when it is difficult.
- Ask how your actions are reinforcing or removing structural inequity.
- Promote the common good over narrow special interests.
- Be accessible, transparent, and accountable.
- Include voices from communities who will be most impacted.
- Embrace change.
- Measure when you can.
- Engage with empathy.

Technology Advisory Council (TAC)

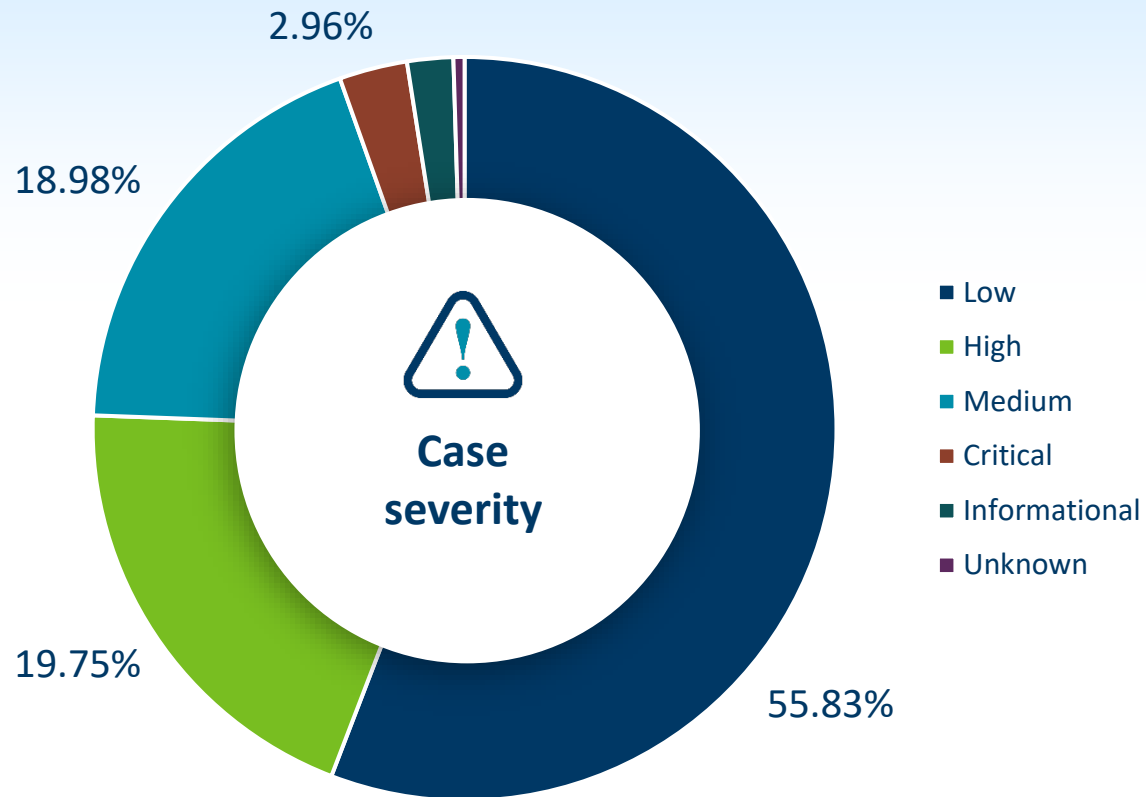
- Advisory body for technology services including private-sector IT experts, public sector leaders, and legislators
- Recommendations for MNIT and state agencies on modernizing technology and improving service delivery
- BRC-IT reports (TAC predecessor): [2020](#) and [2021](#)
- TAC reports: [2023](#) and [2024](#)



Technology funding in state government



Security landscape



Number of cyber incidents reported to or detected by our Security Operations Center (SOC) in 2024.

Minnesota's cloud journey

We efficiently deliver scalable, forward-thinking technology infrastructure while keeping costs affordable for Minnesota government:

- Accelerating cloud migrations with partner and state agencies.
- Increasing application scalability and resiliency.
 - Reduces our dependency on physical state facilities, hardware, and infrastructure.
- **105% increase in servers running in the cloud.**



2024 in review



150

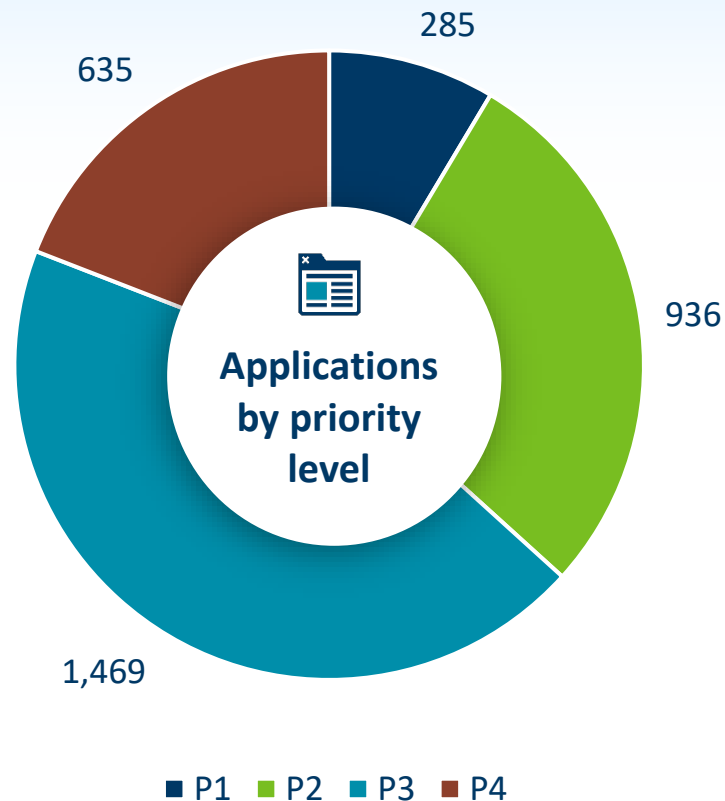
Projects completed in 2024

Project and product highlights

- e-Services for taxpayers
- Statewide translation services
- Corrections management transformation
- New Department of Children, Youth, and Families
- Better access to death and birth records (vital records)
- Mobility-as-a-Service

Minnesota's application portfolio

Application portfolio management provides a structured approach for developing and managing the State of Minnesota's enterprise IT software applications and software-based services.



2,752
active applications



748
Website or
cloud-based



353
1,000-10,000
users



209
10,000+
users

MNIT operating adjustment



- \$186K in FY26 & \$378K in FY27 & ongoing
- Aids in covering rising insurance and other compensation-related costs.

Thank You!

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