



March 19, 2019

Rep. John Huot
583 State Office Building
100 Rev. Dr. Martin Luther King Jr. Blvd
St. Paul, MN 55155

Dear Rep. Huot,

We want to thank you for authoring House File 2405 which appropriates funding to the East and West Metro Medical Resource Control Centers (MRCC). As you know, the MRCCs provide ambulance to hospital communications vital to the provision of quality emergency care. The MRCCs act as the ambulance “flight control centers” for local, region, and state EMS agencies by coordinating patient care and transportation for ground and air operations.

West MRCC was developed in the 1970s and resides within Hennepin Emergency Medical Services (EMS). Its fiscal agent and policy coordination is through an agreement within the Hennepin County Public Health that reports to the Hennepin County EMS Council. Hennepin Healthcare Systems (HHS) continues to invest in West MRCC as it is an essential point of communication for the public.

This ongoing funding will help with added costs due to a significant increase in call volume as well as operating costs, including upgrading technology. The MRCCs also maintain industry standards for hardware and software infrastructures to meet today’s demands in a highly technical communications field.

West MRCC continues to be the main resource for local, regional, and state public safety, hospitals, and EMS agencies who need consistent and adequately staffed critical communications for daily and unplanned incidents. West MRCC provides essential and sophisticated infrastructure that is highly recognized as the first call when an incident or communications need occurs.

Sincerely,

Wendy Lynch
Chief
Hennepin EMS
Hennepin Healthcare Systems