



DVS
Driver &
Vehicle Services



Driver & Vehicle Services MNDRIVE Update

House Transportation Finance & Policy Committee
February 16, 2021

Background and Summary



2019

- **Blue Ribbon Council** on IT Recommendation
- **Legislation** passed to replace MNLARS
- **FAST Enterprises** awarded contract on August 10, 2019



Aug 2019-Nov 2020

- **Targeted, collaborative approach** with multiple project teams
- **Oversight** & Governance structure
- **Stakeholder input** and engagement
- **COVID impact** & successful pivot to online, on demand training



November 16, 2020

- **MNDRIIVE** launched Nov 16, 2020
- **ONE system of record** for both Driver & Vehicles Services
- **First day of operations** - 21,000 transactions & \$3.2 M in taxes & fee collections

Benefits & Efficiencies Achieved

CUSTOMERS

- **Improved accuracy** of data and transactions
- **Reduced time** and increased online and on-demand options
- Platform to build in response to **evolving technology** and self service demands

DEPUTY REGISTRARS

- **Involvement** in the design, implementation and ongoing improvements of the system
- **Scanning** efficiencies, reduced mailing costs, streamlined processes
- **Financial** & refund functionality improved

DPS-DVS

- One integrated Driver & Vehicle Services **system of record**
- **Data rich system** – supports increased productivity and higher accountability
- Strong foundation to build in partnership with other states on **future evolving technology**

Phase 2 What's Next?

Phase 2

- Complete **Decommissioning of MNLARS** by the end of March 2021
- **Add prorate functions** – International Fuel Tax Agreement/ International Registration Plan (IFTA/IRP) for the trucking industry

October 2021

- MNDRIIVE Project Completed
- Ongoing support & maintenance for MNDRIIVE
- Continuous enhancements based on evolving technology
- Expanded online/self service options



Improved Customer Service for all Minnesotans



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Questions?