# HCBS Service Improvement Quality Add-on FY 1 Progress as of Feb 16, 2016



### **Submissions**

**2,047** unique improvement plans

that include **3,547** out of 4030 provider number

**88%** of expected submissions

# **Top 5 Areas of Improvement by # of Provider**



# **Top 5 Improvement Strategies by % of Providers**



# People Impacted

Approx # of People Benefit

237,411

Approx # of Employees Involved

69,793

# **Project Current Status**



### **Sample Project Successes:**

- \* 8% increase in activities that promote community inclusion
- \* 40% reduction of falls
- Working with families as team & encouraging their involvement in care planning

## Sample Project Learnings:

- \* Sharing data with staff is essential
- \* Do not compromise on training
- \* Focusing on prevention produces better results

# **Provider Support and Assistance**

**751** 

Providers who submitted a plan participated in QI training opportunities

**65%** of them commented on how the trainings were useful

**67%** of providers who submitted a plan visited the HCBS Improvement Website

82%

**Providers found this Quality Improvement Initiative useful** 

The training broadened our perspective regarding possible in-house quality projects and ways to implement these boundaries.

Sharing information with other providers and brainstorming together was helpful.

The HCBS Website is very user friendl Able to use examples from the website and implement them into a facility.

Normally, quality improvement isn't something we think about. It forces us, in a helpful way, to think outside the box on the quality services and safety measures we can and should be taking on.

Helps make us more accountable for the care we provide and person centered approaches

