



Direct Care and Treatment

Dan Storkamp | DCT Operations Executive Director

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Direct Care and Treatment



DCT is a highly specialized health care system

Who We Serve



We treat patients and clients that other health care providers cannot or will not serve

DCT's Scope and Impact

- More than 12,000 civilly committed patients and clients served annually.
- Services are delivered at more than 150 sites statewide.
- Services are delivered by more than 5,000 employees.



Budget State Fiscal Year 2025

\$736 million

Direct Care and Treatment Divisions



**Mental Health
and Substance
Abuse
Treatment
Services**



**Forensic
Services**



**Community
Based Services**



**Outpatient
Services**



**Minnesota Sex
Offender
Program**

Top Pressures

- Staffing shortages
- Rising demand for services
- Discharge difficulties
- Priority admissions

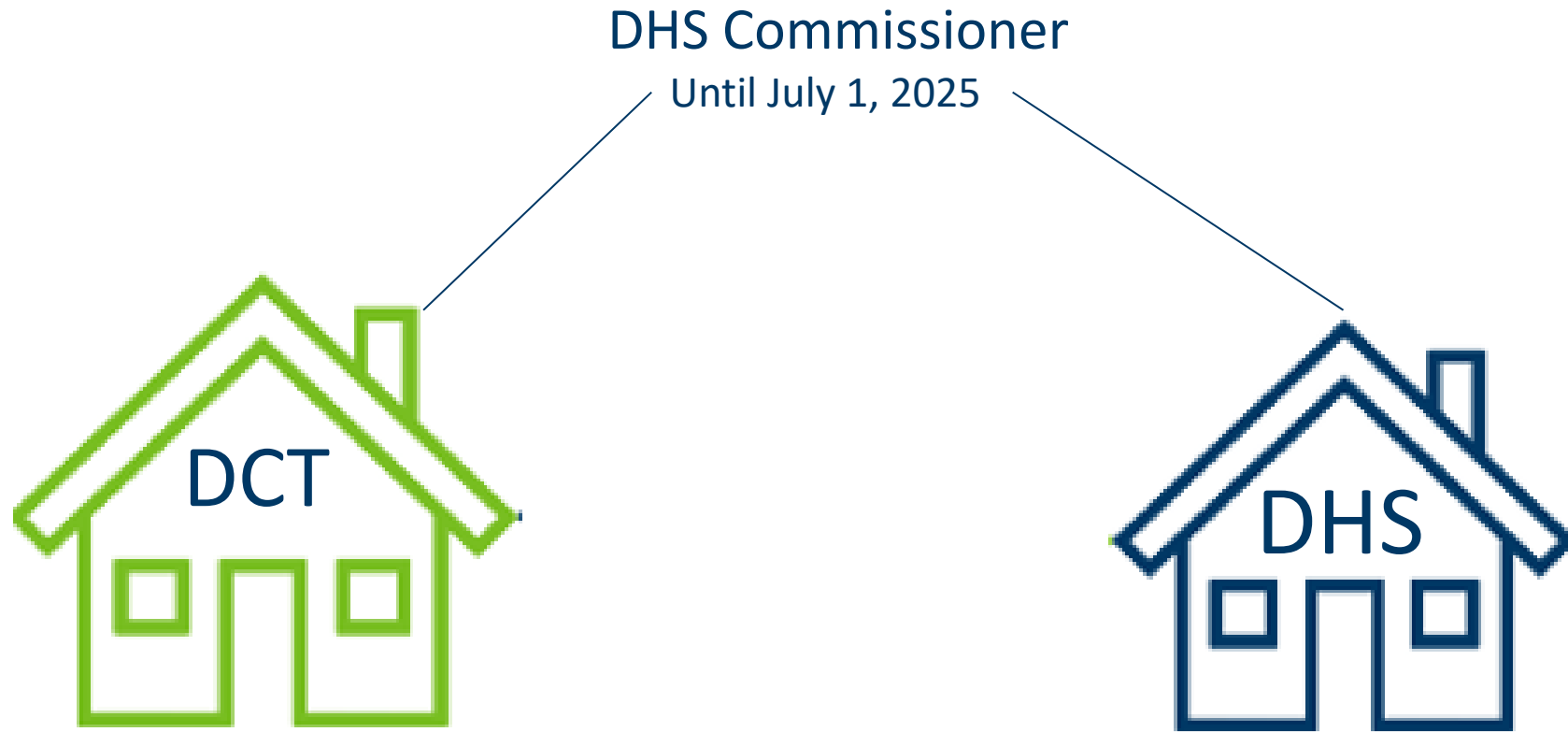


Successful Transition



Moving Forward as a
Separate State Agency

DCT Separate Agency, Reporting to DHS Commissioner



DCT Separate Agency Reporting to the DCT Executive Board

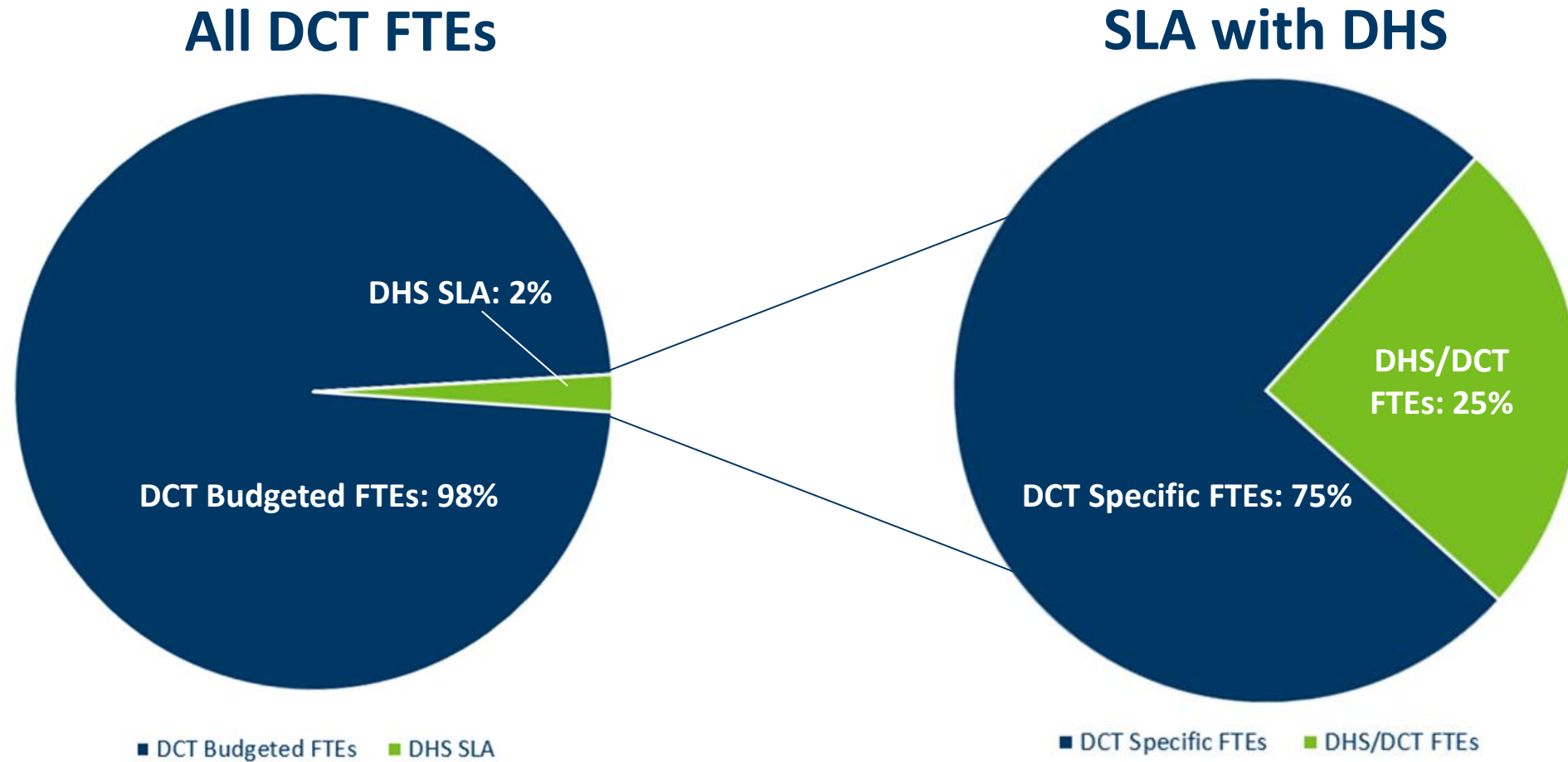
DCT Executive Board
July 1, 2025



DHS Commissioner
July 1, 2025



DCT Staffing Appropriation



With exception of 6 staff, all other existing DCT staff are not changing supervisor, departments, classification, duties, or locations.

DCT Programs and Services are NOT Changing

Same Programs

- Mental Health and Substance Abuse Treatment Services
- Forensic Services
- Community-Based Services
- Ambulatory Services
- Minnesota Sex Offender Program

Same Services

- Psychiatric hospitals and other residential mental health treatment
- Residential SUD treatment
- Outpatient mental health services, telehealth and special-care dentistry
- Residential and vocational services for people with disabilities
- Sex offender treatment

Employment Conditions for Staff are NOT Changing

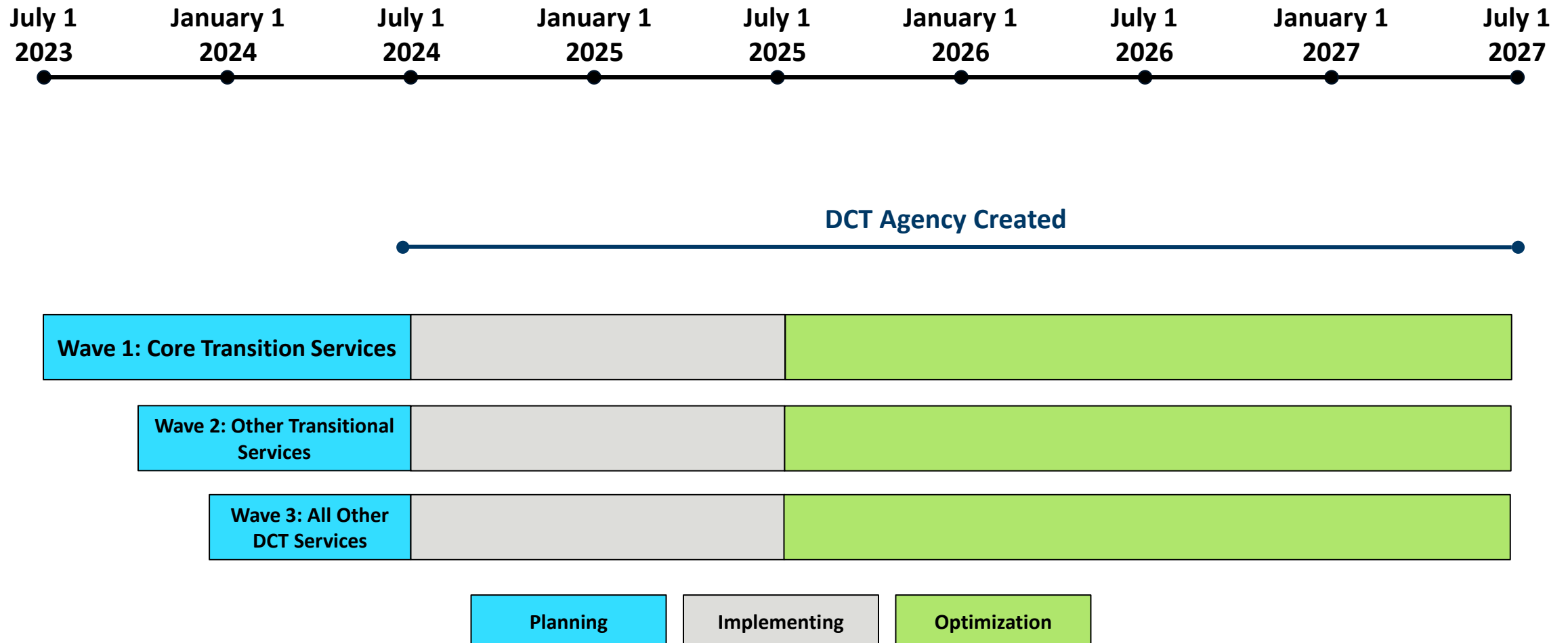
Workplaces and Operations

- Same work locations
- Same operational structure and site leadership
- Same human resources structure and support
- Same focus on quality and safety
- Same working relationships with key partners and stakeholders

Staff will have ...

- Same employment status and jobs
- Same job classifications
- Same union representation
- Same union agreements in full force
- Same salaries and benefits
- Protections for staff working in temporary, unclassified positions

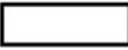




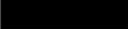
DCT Creation Project Priorities



DCT Project Status

All Waves

Wave 1 Workgroups	Status	Wave 2 Workgroups	Status	Wave 2 Workgroups <i>(continued)</i>	Status	Wave 3 Workgroups	Status
MNIT	04/04/2024	A - DHS/DCT Commissioner Responsibilities	2/8/2024	C - DHS/DCT Data Privacy	3/28/2024	Committee Structure	3/28/2024
Legislature	8/9/2023	A - Dept. Administration	11/30/2023	C - DHS/DCT Asset Management	11/30/2023	Continuous Improvement	05/02/2024
Legal	9/26/2023	A - MMB Activities	3/12/2024	C - Attorney General's Office	9/12/2023	Core Divisions	04/22/2024
Communications	04/23/2024	A - DHS/DCT Business Continuity	12/12/2023	C - DHS/DCT Contracting/Procurement	2/20/2024	HIMS	05/16/2024
Fiscal	3/12/2024	A - DHS/DCT Regulatory	05/02/2024	C - DHS/DCT Facilities Management	11/30/2023	Medical Services	4/9/2024
HR	9/5/2023	B - DHS/DCT Data Management	04/04/2024	D - DHS/DCT Equity, Diversity & Culture	2/13/2024	Mission, Vision, Goals	3/21/2024
DCT Board	2/20/2024	B - DHS/DCT Rule Making	3/28/2024	D - DHS/DCT Internal Audits	2/6/2024	Pharmacy	3/14/2024
Policy	7/25/2023	B - DHS/DCT Labor Management	9/5/2023	D - DHS/DCT EOAD	2/20/2024	Quality	05/02/2024
Technology	04/04/2024	B - DCT Corp Compliance Infrastructure	2/6/2024	D - DHS/DCT Emergency Mgt/BIA/COOPs	12/12/2023	Tribal Government to Government	2/8/2024
DCT Creation Language	8/29/2023	B - DHS/DCT Learning & Development	11/7/2023	D - Admissions and Clinical	4/9/2024	County & Other Stakeholder Relations	2/8/2024
Revisors Office Review	3/25/2024			D - IRB/Data Analytics/Research	1/9/2024	Strategic Planning	05/14/2024
Incident Command/Project Oversight	7/19/2023					Support Services	11/30/2023
DCT Org Structure	8/16/2023						
Branding	04/23/2024						

Key	
	Not Started
	On Schedule
	Issue
	Large Issue
	Action Plan Finalized
	Action Plan Completed

As of 5/24/2024

100% of workgroups have started action plans.

100% of the work groups have met the July 1, 2024, deadline to finalize action plans.

DCT Creation

Action Plan Status - All Waves

As of 6/28/2024

Wave 1 Workgroups	Status	Wave 2 Workgroups	Status	Wave 2 Workgroups (continued)	Status	Wave 3 Workgroups	Status
MNIT	67%	A - DHS/DCT Commissioner Responsibilities	50%	C - DHS/DCT Data Privacy	50%	Committee Structure	50%
Legislature	84%	A - Dept. Administration	50%	C - DHS/DCT Asset Management	50%	Continuous Improvement	50%
Legal	67%	A - MMB Activities	50%	C - Attorney General's Office	50%	Core Divisions	4/22/2024
Communications	50%	A - DHS/DCT Business Continuity	50%	C - DHS/DCT Contracting/Procurement	50%	HIMS	50%
Fiscal	50%	A - DHS/DCT Regulatory	50%	C - DHS/DCT Facilities Management	50%	Medical Services	50%
HR	50%	B - DHS/DCT Data Management	50%	D - DHS/DCT Equity, Diversity & Culture	67%	Mission, Vision, Goals	67%
DCT Board	50%	B - DHS/DCT Rule Making	50%	D - DHS/DCT Internal Audits	50%	Pharmacy	3/14/2024
Policy	67%	B - DHS/DCT Labor Management	50%	D - DHS/DCT EOAD	50%	Quality	50%
Technology	50%	B - DCT Corp Compliance Infrastructure	50%	D - DHS/DCT Emergency Mgt/BIA/COOPs	50%	Tribal Government to Government	50%
DCT Creation Language	5/22/2024	B - DHS/DCT Learning & Development	50%	D – Admissions and Clinical	50%	County & Other Stakeholder Relations	50%
Revisors Office Review	3/25/2024			D – IRB/Data Analytics/Research	50%	Strategic Planning	50%
Incident Command/Project Oversight	7/19/2023					Support Services	50%
DCT Org Structure	50%						
Branding	50%						

Key	
33% complete	Action Plan documented
50% complete	Action Plan 25% complete
67% complete	Action Plan 50% Complete
84% complete	Action Plan 75% complete
MM/DD/YYYY	100% Complete
	Issue
	Large Issue

All action plans are in the execution phase. The key refers to the percent of the action plan that is complete.

All workgroups are meeting monthly to review progress and challenges.

9% of the workgroups have met the July 1, 2025, deadline to complete action plans.

DCT Creation

Action Plan Status - All Waves

As of 02/14/2025

Wave 1 Workgroups`	Status	Wave 2 Workgroups	Status	Wave 2 Workgroups (continued)	Status	Wave 3 Workgroups	Status
MNIT	67%	A - DHS/DCT Commissioner Responsibilities	84%	C - DHS/DCT Data Privacy	84%	Committee Structure	84%
Legislature	95%*	A - Dept. Administration	67%	C - DHS/DCT Asset Management	67%	Continuous Improvement	12/12/2024
Legal	84%	A - MMB Activities	95%*	C - Attorney General's Office	84%	Core Divisions	4/22/2024
Communications	67%	A - DHS/DCT Business Continuity	95%*	C - DHS/DCT Contracting/Procurement	84%	HIMS	84%
Fiscal	50%	A - Governance/Licensing and Regulation (Quality)	84%	C - DHS/DCT Facilities Management	67%	Medical Services	84%
HR	50%	B - DHS/DCT Data Management	67%	D - DHS/DCT Equity, Diversity & Culture	1/08/2025	Mission, Vision, Goals	95%*
DCT Board	84%	B - DHS/DCT Rule Making	84%	D - DHS/DCT Internal Audits	67%	Pharmacy	3/14/2024
Policy	84%	B - DHS/DCT Labor Management	12/11/2024	D - DHS/DCT EOAD	50%	Quality	84%
Technology	67%	B - DCT Corp Compliance Infrastructure	84%	D - DHS/DCT Emergency Mgt/BIA/COOPs	95%*	Tribal Government to Government	12/12/2024
DCT Creation Language	5/22/2024	B - DHS/DCT Learning & Development	84%	D – Admissions and Clinical	84%	County & Other Stakeholder Relations	10/29/2024
Revisors Office Review	3/25/2024			D – IRB/Data Analytics/Research	10/30/2024	Strategic Planning	84%
Incident Command/Project Oversight	7/19/2023					Support Services	84%
DCT Org Structure	12/10/2024					Badge Committee*	67%
Branding	12/10/2024					* recently added	

KEY	
33%	Action Plan Documented and 0-24% complete
50%	Action Plan 25-49% Complete
67%	Action Plan 50-74% Complete
84%	Action Plan 75-94% Complete
95%*	Action Plan 95-99% Complete or Dependency
MM/DD/YYYY	Action Plan 100% Complete
	Small Issue
	Large Issue

2/14/2025 Talking Points

MNIT/Tech workgroups came off red alert due to MMB's involvement allowing the Microsoft account migration to begin.

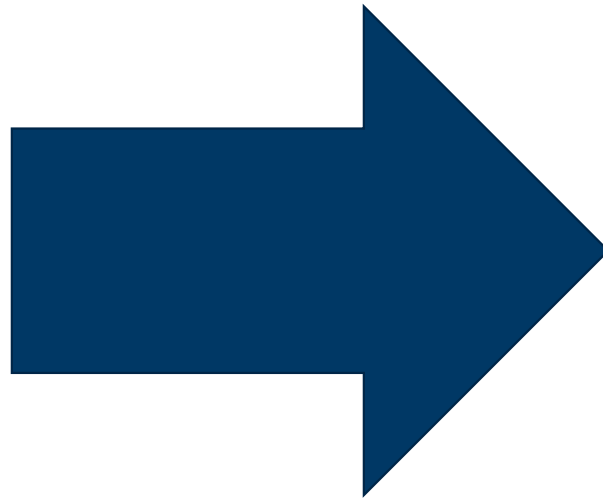
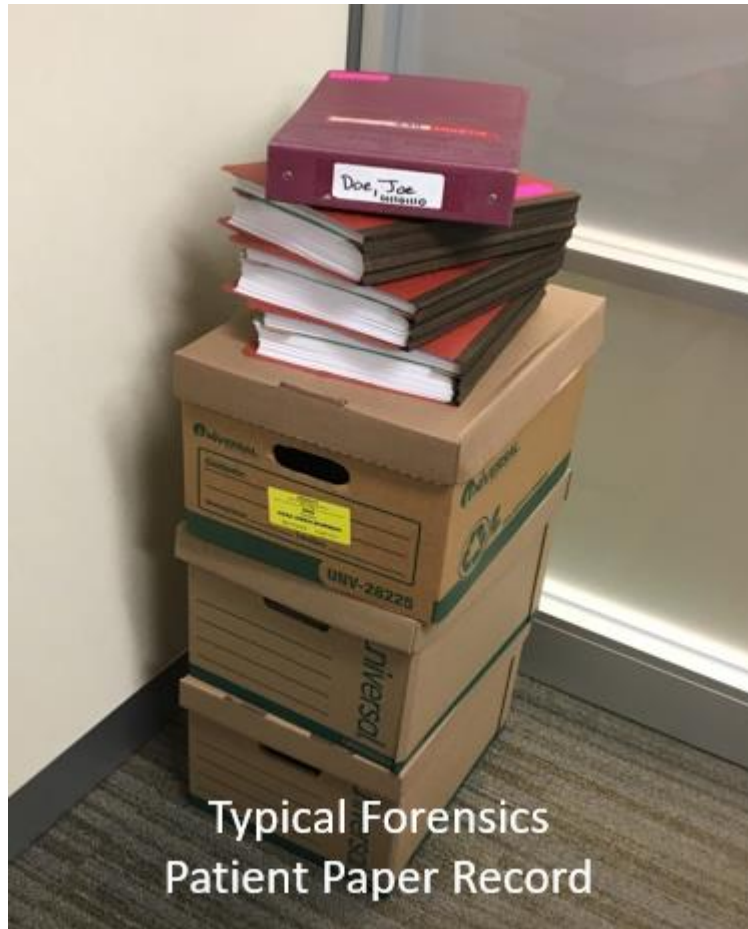
Fiscal and HR workgroups remain on yellow alert due to unknowns remaining with SWIFT and SEMA4 work. MMB is now engaged and we anticipate these workgroups will come off alert status soon.

EOAD workgroup was able to hire a director, moving them from yellow alert status to green.

DCT Creation New FTEs

- DCT received \$6.1M for the FY 24/25 biennium for funding for 7 DCT FTEs, for 3 MNIT FTEs, and MNIT costs
- DCT redirected the base budget funding to cover 12 FTEs for the new DCT agency. DCT analyzed the services DHS was providing and determined the need for these 12 positions to fully support DCT as a separate agency.
- New Positions
 - MNIT 3 additional FTEs – CBTO, Finance, and Security positions
 - DCT 7 new FTEs – Communications, Legislative, Legal, and Compliance positions
 - DCT 12 redirected FTEs – Human Resources, legal, compliance and finance positions

DCT 2018 Electronic Health Record Goal



DCT Medical Technology Transformation (MTT)

FY24-FY27 DCT/MNIT/Vendor Approach

Phase I – Core Functionality

Admission to Discharge

Phase 2 – Revenue & Wrap-around Functionality:

Pre-Admission, Revenue Capture Management (RCM), Dentrix, Dietary at Anoka, MedNote, Community Based Services client progress tracking

Phase 3 – Interoperability

Electronic transfer of CCD documents from other hospitals, electronic exchange with other DCT operations system, electronic exchange of lab orders/results, and new DCT/MNIT/AWS data infrastructure

DCT Electronic Health Record MTT Phase I – Go Live Summary

- DCT went live with a major Clinical EHR upgrade on July 16, 2024

- Partnership with MNIT, DCT, Netsmart
- 2 Years Planning, involving 100s of DCT staff
- 50+ Super Users Dedicated a day a week 8+ months
- 37 New Workflows
- 129 New Processes
- 8 New Module Solutions
- 3 Optimized Module Solutions
- 2,600 AvatarNX users
- All implemented on ONE DAY!

- July 18, 2024 CrowdStrike: Blue Screen

New Modules

- Bells Artificial Intelligence
- Task List
- CareConnect inbox (CCInbox)
- Flowsheet
- Telehealth
- myHealthPointe
- CareQuality
- Electronic Medication Administration
Records NX

Optimized Modules

- MyAvatar NX
- OrderConnect
- Order Entry NX

DCT Electronic Health Record Project Update

Phase I: Medical Technology Transformation (MTT)

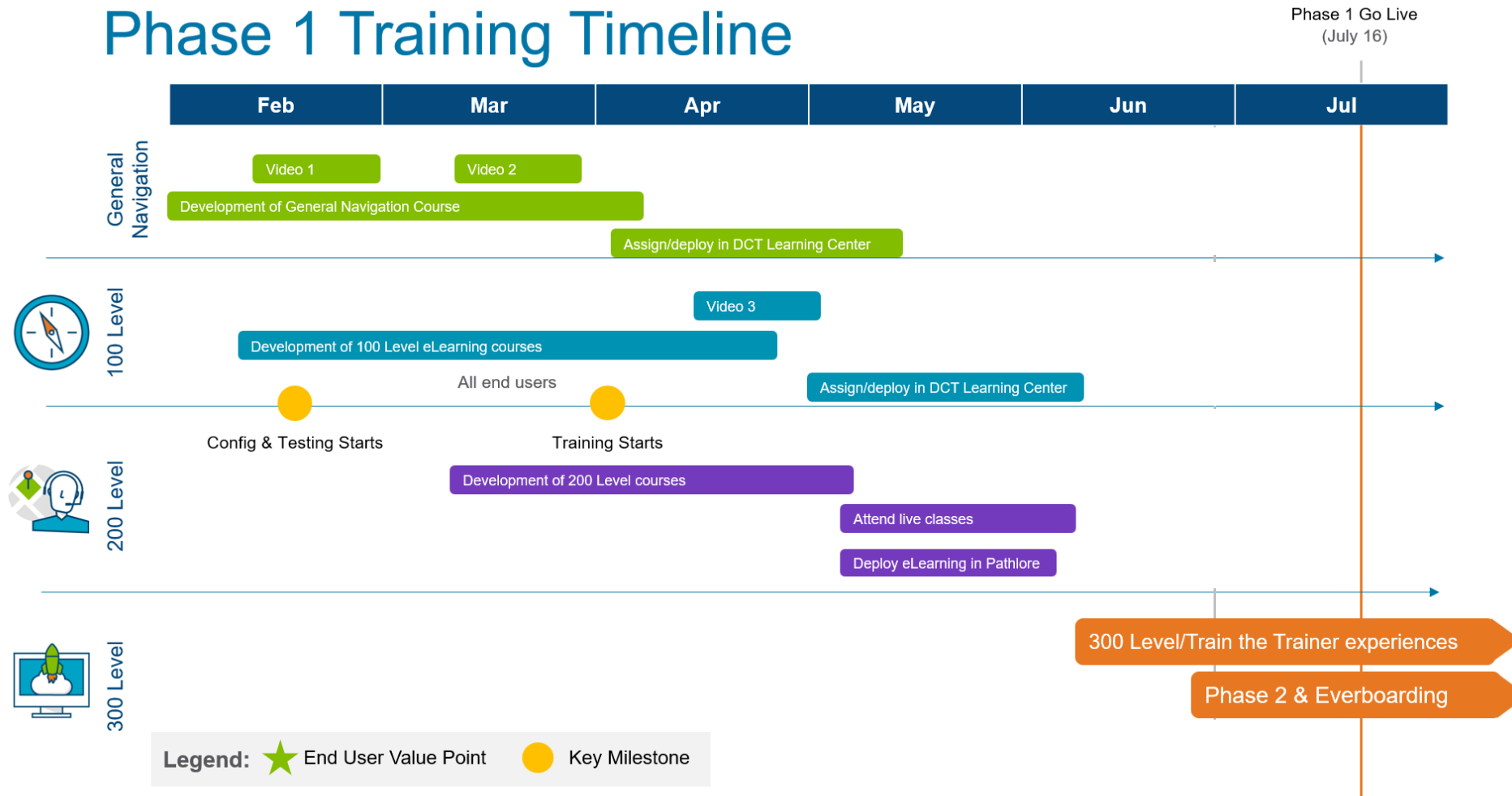
37 New Workflows

New Admission - Inpatient
Client Engagement - Ongoing Visits
Client Engagement - Consent Management
Client Engagement - Scheduling
Client Engagement - Consumer Portal Management
Client Engagement - Internal and External Messaging (CC Inbox)
Client Engagement - Pharmacy
Orders and Order Processing - Admission, Outpatient
Orders and Order Processing - Daily Order Management - Outpatient
Labs - Outpatient - Outside Lab
Facility Admission - New Admission Inpatient
Client Engagement - Flowsheet Assessments
Client Engagement - Inpatient Practitioner Notes
Client Engagement - Nursing Care Plan
Orders and Order Processing - Non-Pharmacy Order Management - External
Orders and Order Processing - Non-Pharmacy Order Management (Treatments and Interventions)
Orders and Order Processing - Admission/External Pharmacy
Orders and Order Processing - Daily Order Management - Inpatient
Medication Administration - Medication Administration
Labs - Labs through Orchard/Harvest (Orders,Collection,Results)
Labs - Labs - Point of Care Results Entry
Departure from Services
Facility Admission - New Admission - Internal Transfer within DCT
Client Engagement - Individual & Group Progress Notes
Client Engagement - Treatment Plans
Orders and Order Processing - Admission, External
Non-Pharmacy Order Management: Consults and Referrals
Orders and Order Processing - Discharge, Inpatient
Labs - Labs Manual Process - No Interface (Orders,Collection,Results)
Facility Admission - New Admission Forensic Nursing Home
Orders and Order Processing - Admission, Internal Pharmacy
Departure from Services
Departure from Services FNH
Bed/Unit Transfer - Approval Process within the Secure Perimeter
Bed/Unit Transfer - FMHP Transfer Process
Bed/Unit Transfer - Secure to Non-Secure Approval Process (SRB)

NOTE: Covering 129 Process Changes

Medical Technology Transformation (MTT)

Phase 1 Training Timeline



DCT User Support

General Navigation
100 level training
200 level training
300 level training
Specialized trainings
24/7 phone support
User Sandbox
Office Hours
On-site go-live support
MNIT, Vendor & DCT
Central and Local Incident
Command Team 24/7

DCT EHR Project Finalist



**Office of Governor Tim Walz &
Lt. Governor Peggy Flanagan**

One Minnesota Budget Implementation Awards

September 2024

DHS: Electronic Health Record System



Direct Care and Treatment is implementing the first phase of a three-phase, \$48-million project to modernize electronic health records within the DHS-operated behavioral health care system, which will improve efficiency and result in safer, more effective treatment for more than 12,000 patients and clients each year.

Project lead and key staff:

- Dan Storkamp
- Mila Joshi
- Dr. Jack Daniels
- Paul Flakne
- Nathan Moracco

DCT Electronic Health Record Phase 2 & 3 Efforts Currently Underway

- Implementing DCT Revenue Capture Management (RCM)
- Implementing new Central Pre-Admission (CPA) electronic record
- Expanding to Community Based Services
- Expanding to Child and Adolescent Behavior Health Hospital (CABHH)
- Implementing Dentrix for all DCT dental sites
- New Dietary at Anoka (Computrition)
- Implementing MedNote for DCT outpatient Ambulatory Services
- Implementing a Community Based Services client progress tracking
- Implementing Electronic Transfer of CCD documents from other Hospitals
- Implementing interoperability with Phoenix (MSOP Operations System)
- eLab Interoperability



Questions?