



Minnesota Department of **Human Services**

Financial Management and Operations Office of the Chief Compliance Officer Appeals and Regulations Division

Core Functions/Services:

- Conduct hearings and issue final orders in public assistance appeals. Approximately 8,900 administrative hearings are conducted per year.
 - In Fiscal Year 2010, the appeals types were as follows:
 - Medical Assistance and/or General Assistance Medical Care – 3,783 Appeals
 - Food Support – 1,547 Appeals
 - MinnesotaCare – 1,090 Appeals
 - Other Cash Benefits – 745 Appeals
 - Minnesota Family Investment Program (MFIP) – 687 Appeals
 - Social Services – 548 Appeals
 - Child Care Assistance – 297 Appeals
 - Vulnerable Adults – 211 Appeals
- Conduct maltreatment and disqualification hearings arising under the Human Services Licensing Act and issue final orders.
- Provide fiscal management for Department contracts, and legal review and support for contract formation.
- Advise the final decision maker and issue final orders in Licensing contested cases.
- Maintain the Commissioner's Delegations of Authority.
- Provide contested case hearings case management for long-term care rate appeals, and resolve disputes with hospitals and physicians related to inpatient hospital services.
- Provide support for administrative rule-writing.

Population Served:

Because the Appeals Office supports all Department of Human Services (DHS) policy areas, virtually all agency clients are served directly or indirectly.

Funding:

FY11	\$2.6 million	General Fund
	\$370,000	HCAF
	\$100,000	TANF
	\$133,000	Special Revenue (Vulnerable Adult Appeals)

Number of staff involved: 37

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