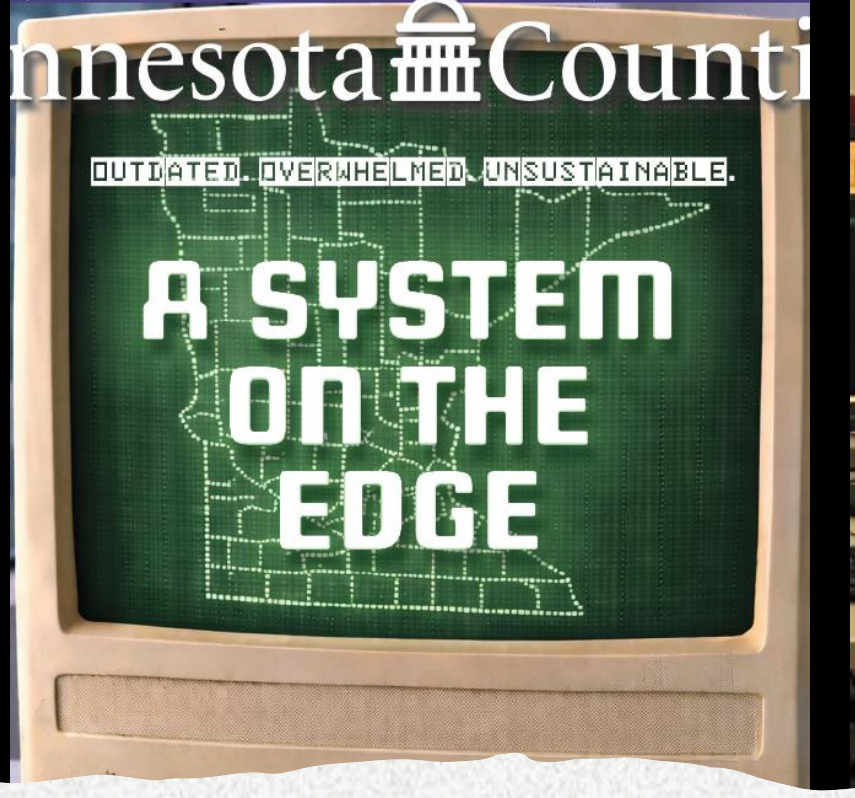
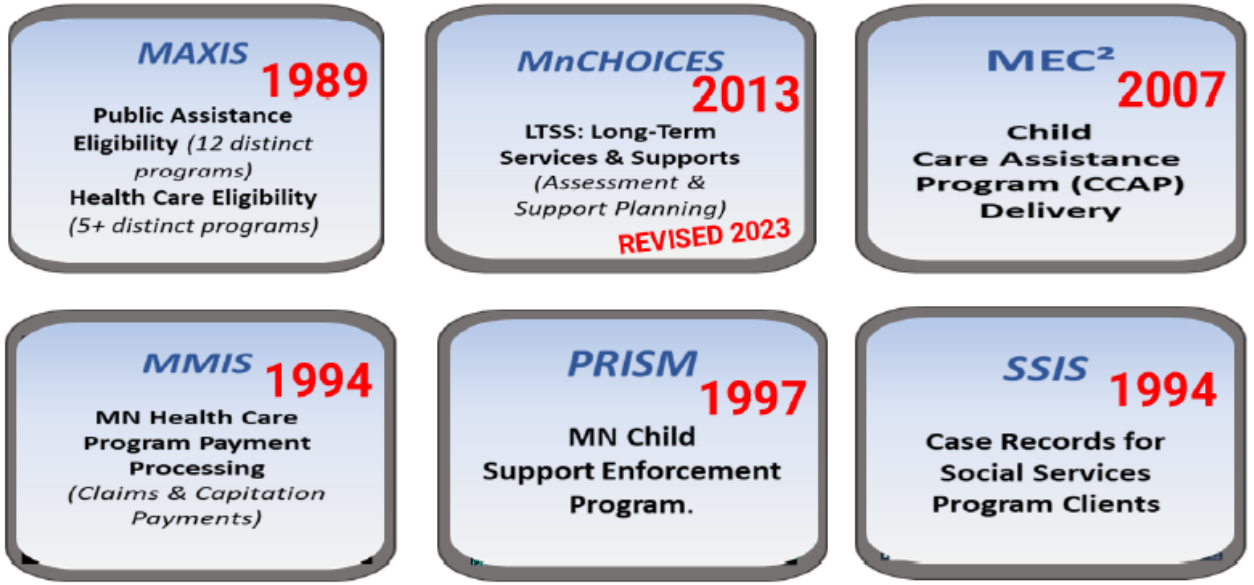


Counties Modernization Presentation

- Nathan Jesson, Minnesota Inter-County Association (MICA)
- Britta Torkelson, Minnesota Rural Counties (MRC)
- Matt Hilgart, Association of Minnesota Counties (AMC)
- Dan Jensen, Minnesota Association County Social Services Administrators (MACSSA)

Agenda

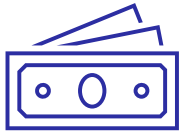
- “Lenses of Impact”
- MAXIS demonstration/Day in the Life (Kathleen Walls)
- METS overview/Day in the Life (Kathleen Walls)
- SSIS update and county perspectives (Dan Jensen)
- Road map for future (Dan Jensen)
- Zooming out



A sampling of the state-run technology systems counties depend on and their dates of inception.

Pressures through the lens of....

Staff/Workforce Impact



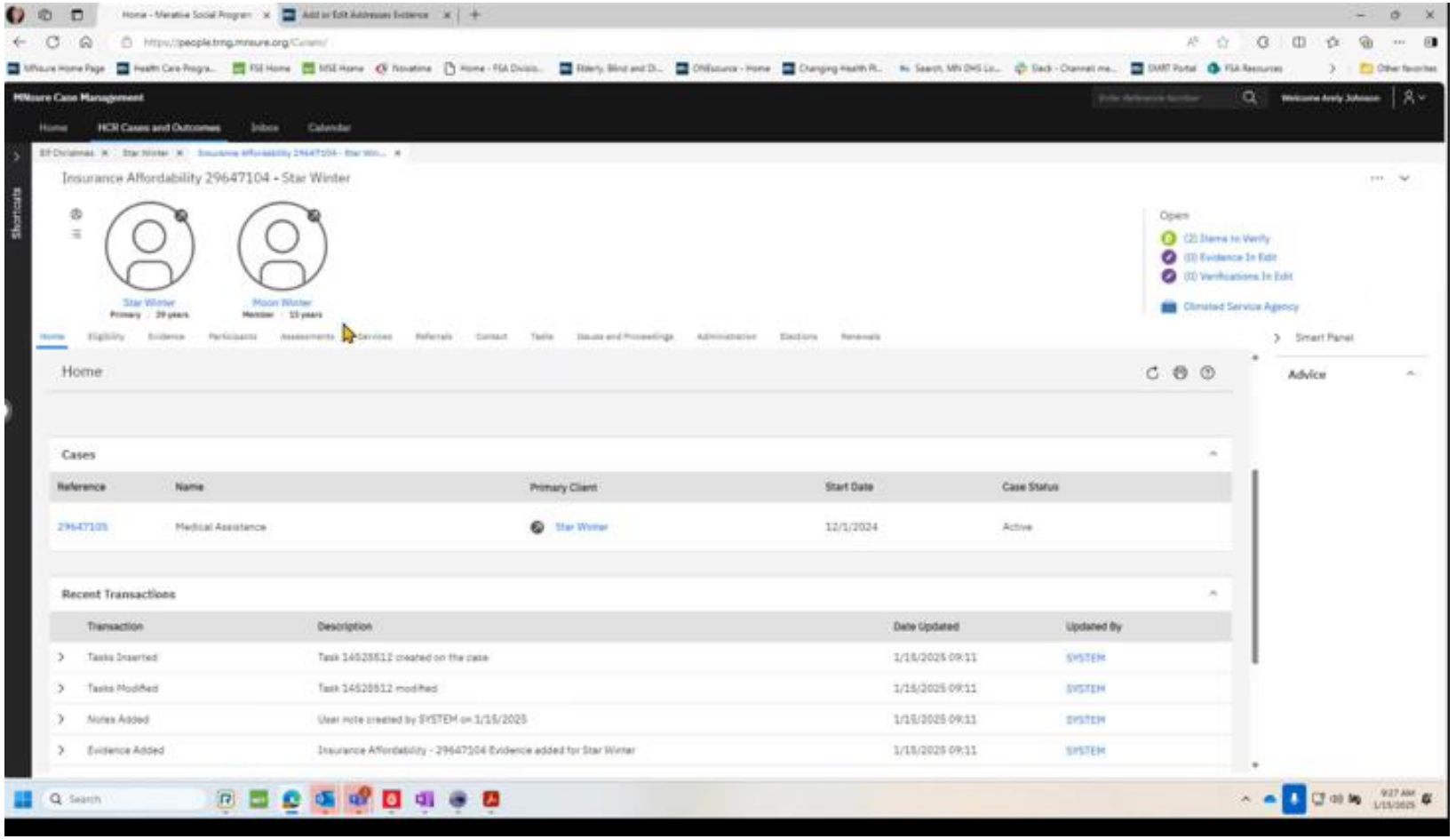
Property Pressure

Fraud Prevention, Identification, and Program Integrity

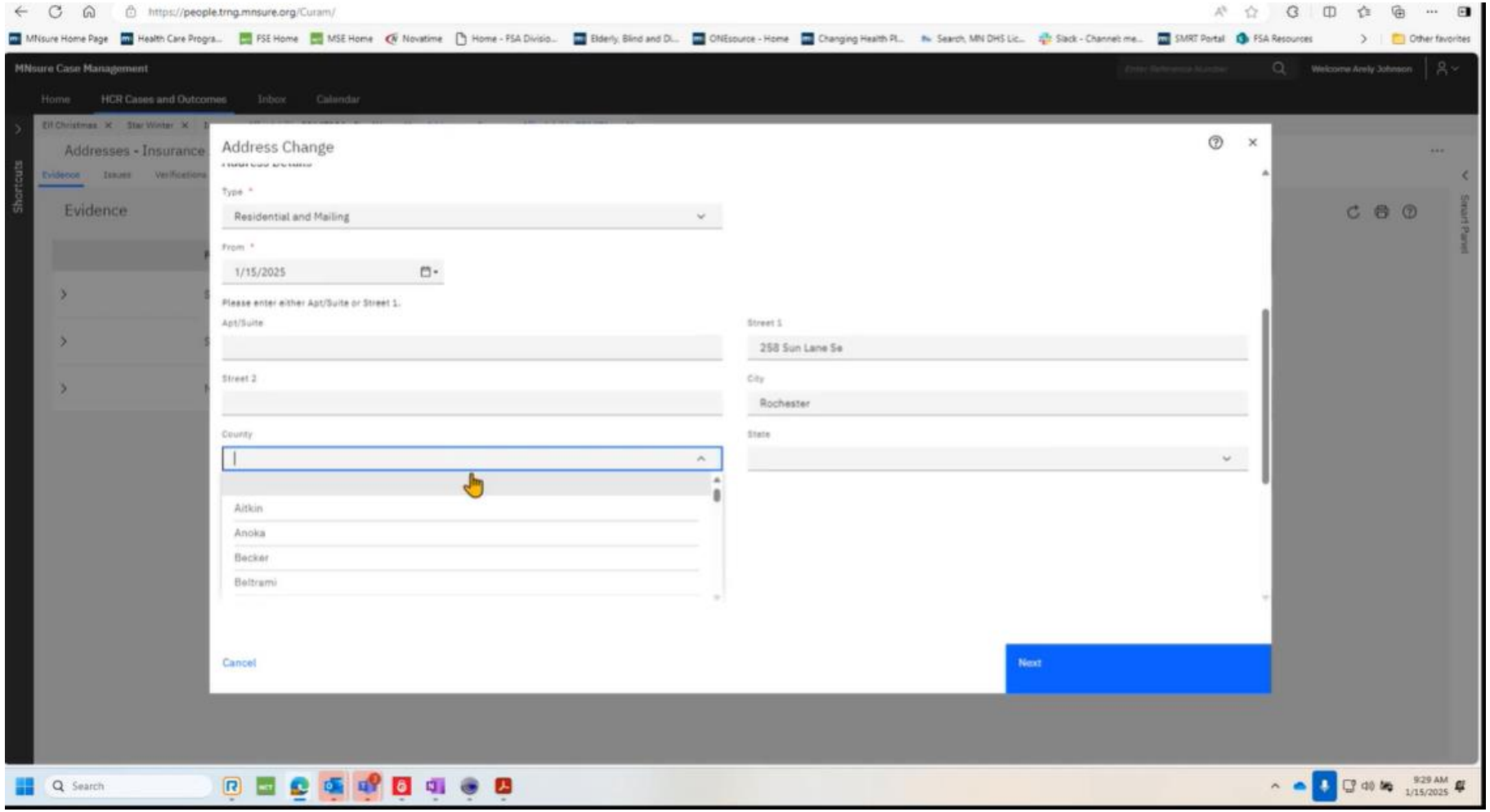
Client Outcomes/Efficiencies

MAXIS demonstration

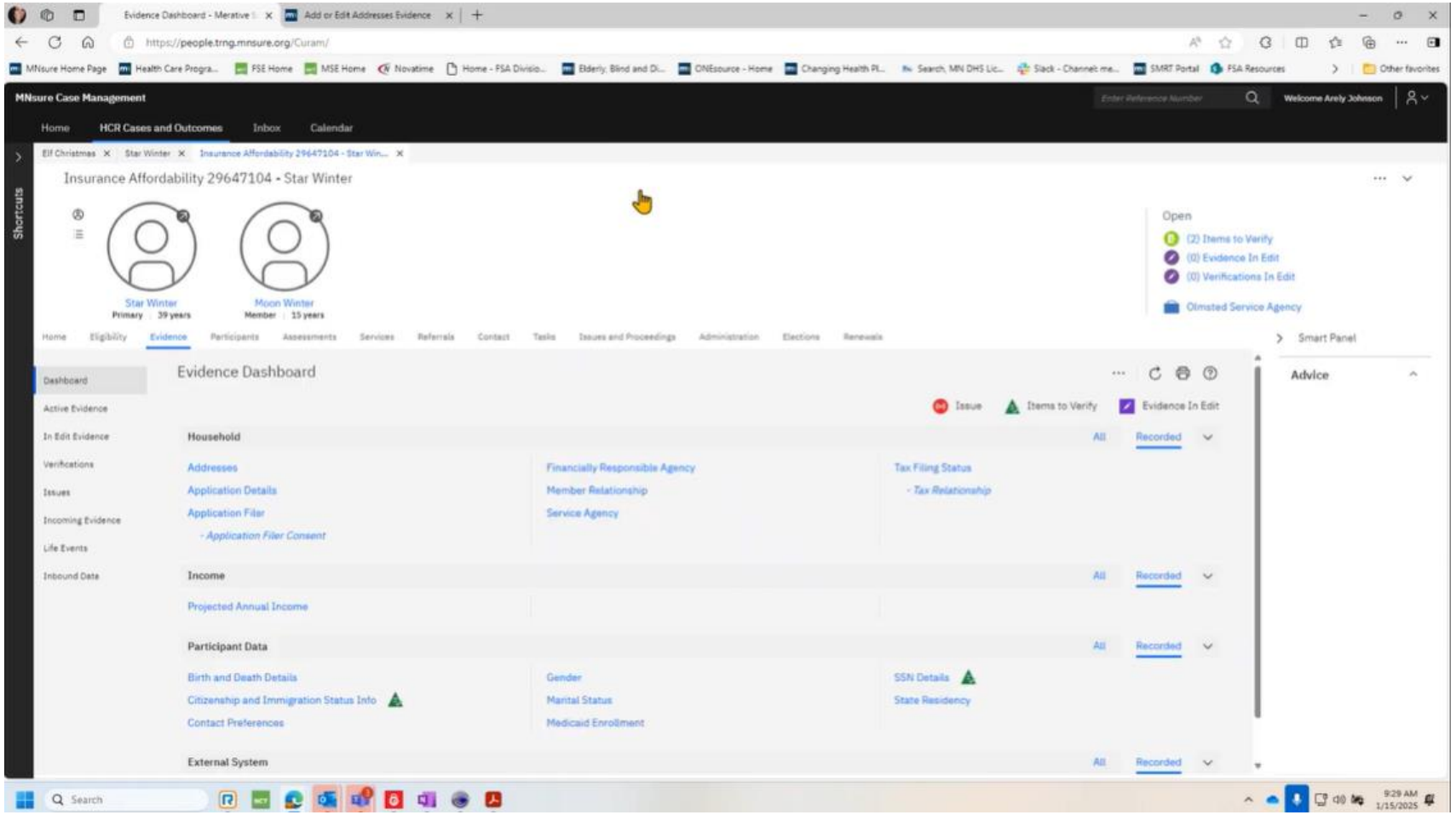
Minnesota Eligibility Technology System



Minnesota Eligibility Technology System



Minnesota Eligibility Technology System



SSIS—Update/Progress

First—THANK YOU!

- Appropriations for 2025 very appreciated!

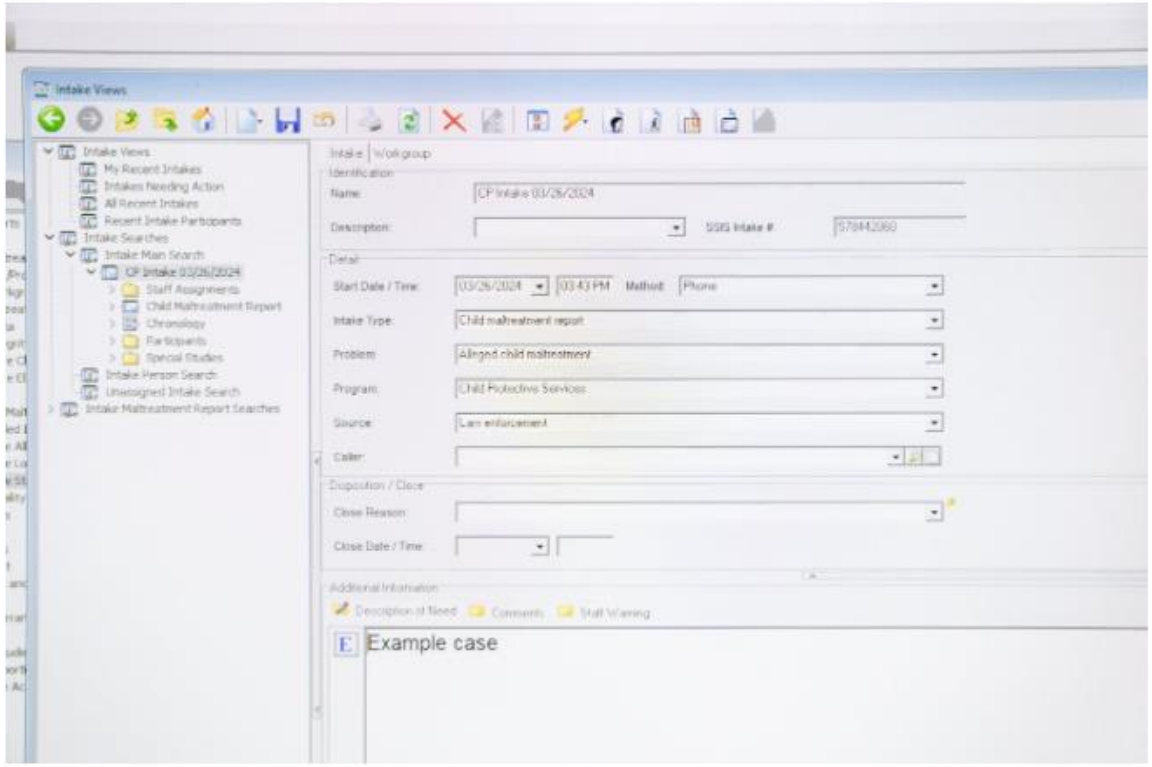
County input included

- Over 100 various county staff provided input

RFP process going along

Next steps

- Critical that county input doesn't just end after RFP issued. Counties should be part of vendor selection metrics and product creation



An example intake form from Minnesota's Social Services Information System (Alex Kormann/The Minnesota Star Tribune)

Bridging Relief—What's Needed NOW!

BlueZone Scripting Collaborative

- 21 Counties with Scripting for PRISM & MAXIS
- Expand MnCCC Human Services User Group Scripting Collaborative to be Statewide
- Sharing Blue Zone Scripts
- SNAP PTIG Grant - MNBen apps to MAXIS & MAXIS interviews

Graphical Overlay to Green Screens

- Partner with counties to develop moder interfaces leveraging existing county business processes.

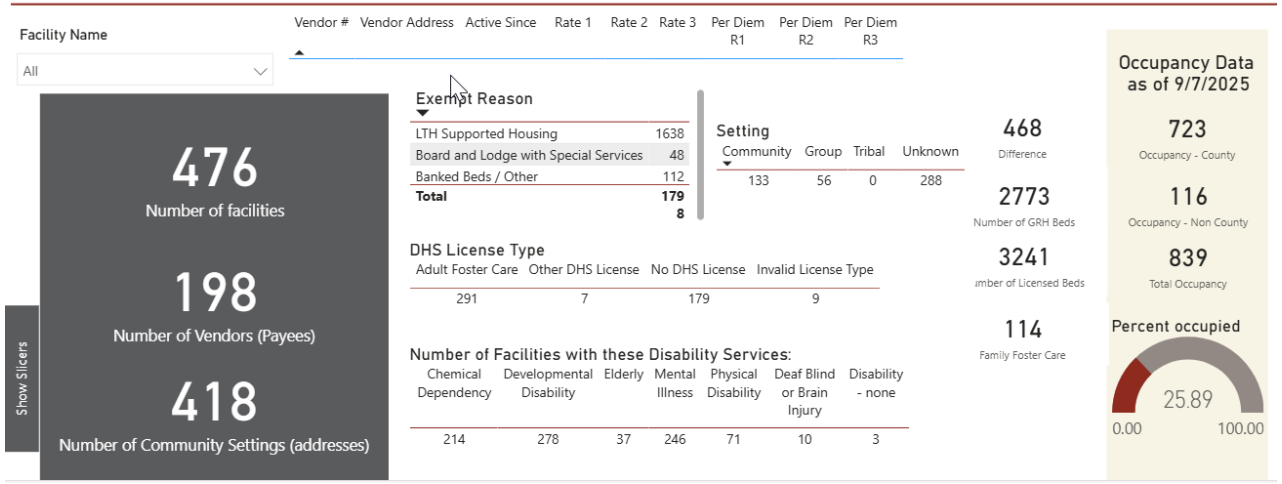
Artificial Intelligence

- Tipco EVA being piloted by Stearns & Olmsted
- Expand AI statewide

Data Depot Collaborative (12 charter counties)

- Shared Dashboards & Tools to support systems gaps
- State policies in Data Warehouse
- Tools to support county program integrity work

Facility Name	Residence Address	County	# Payments	Amount Paid	Licensed Beds	GRH Beds	Occ. OC	Occ. Non OC	Occ Total	Entry Date
A AND A HOME - LAKE HOUSE	3203 LAKE ST NW, ROCHESTER, MN, 55901-8480	55	100	28,197.78	4	4	1		1	7/24/2018
ABDULLE AMINA ALI	3450 KENOSHA DR NW, APT 104, ROCHESTER, MN, 55901-4330	55	7	1,459.00	2	2		1	1	12/13/2024
ADAPTA-55TH ST	2509 55TH ST NW, ROCHESTER, MN, 55901-2270	55	268	60,344.96	13	13	3	2	5	5/25/2021
ADAPTA-FOLWELL FLATS	2020 5TH ST SW, ROCHESTER, MN, 55902-0842	55	759	288,249.30	22	22	7	5	12	3/24/1998
ADAPTA-JUDD HOUSE	3741 MANORWOODS DR NW, ROCHESTER, MN, 55901-7573	55	156	61,201.54	4	4	2	1	3	1/14/2019
ADAPTA-WING HOUSE MANOR	4628 MANOR PARK DR NW, ROCHESTER, MN, 55901-8465	55	66	43,902.37	4	4				2/17/2017
ADVANCED ONE CARE INC	4552 MANOR BROOK DR NW, ROCHESTER, MN, 55901-3183	55	9	2,164.26	5	5				9/25/2020
AHMED NUR AYBAKAR	2108 45TH ST NW, ROCHESTER, MN, 55901-0407	55	49	62,229.94	4	4				4/18/2022



Immediate Policy Fixes—

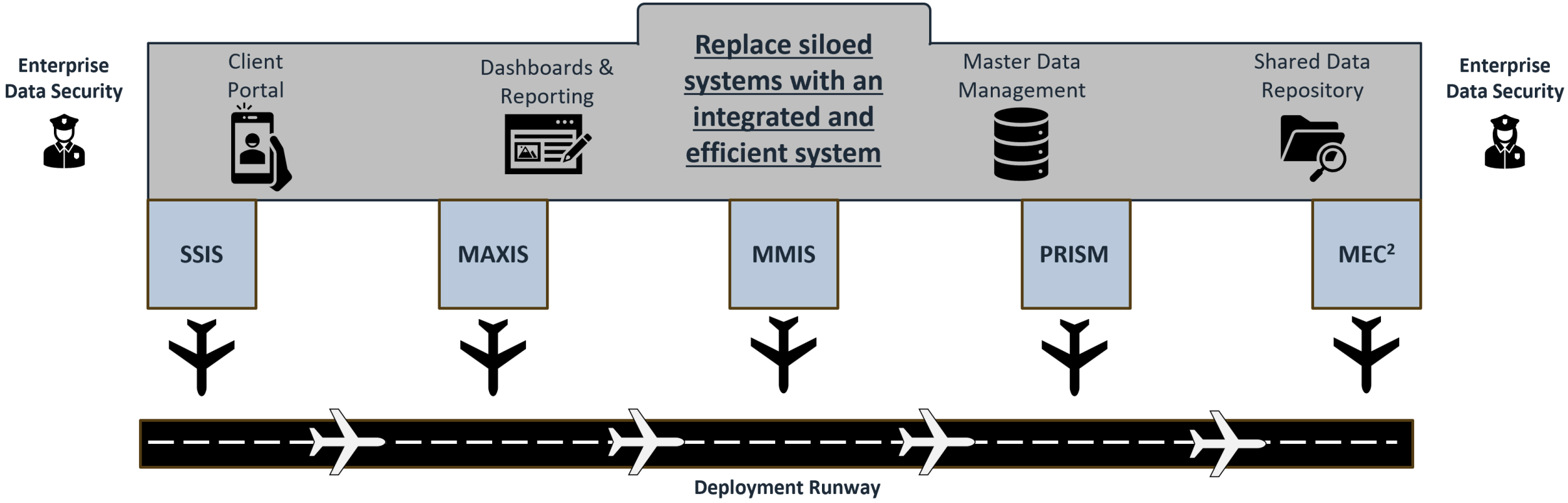
Expediting Waitlist, Prioritizing Updates with most consequential outcomes in short term.

- Eliminate duplicate data entry for electronically received data
- METS Baby Fix
- Automate MAXIS Ex Parte for Health Care
- Update MAXIS Panels for SNAP
- Update MAXIS to allow Minnesota to move to a Simplified Reporting Method
- Eliminate need to FIAT General Assistance
- Automatic Case Noting similar to PRISM
- Update MAXIS with correct coding for Time Limited Recipients (TLR)

Longterm Vision

Integrated Platform

with Centralized Core Functions



File Edit Session Options Transfer View Script Help

REPT and caseload navigation scripts: ACTV | ACTV - bottom | INAC | MONT | MFCM | PND1 | PND2 | REVW | USER | DAIL/DAIL | DAIL/WRIT

Case-based navigation scripts:
ELIG: DWP | EMER | FS | GA | GRH | HC | MFIP | MSA — SPEC: MEMO | WCOM | XFER
STAT: ACCT | ADDR | AREP | JOBS | MEMB | MONT | PNLP | PROG | REVW | UNEA — CASE: CURR | NOTE

Other nav scripts: Other NAV scripts | PERS | POLI/TEMP | SELF

MAXIS scripts: ACTIONS | BULK | DAIL scrubber | NOTICES | NOTES

Common links (websites): PartnerLink | CM | eDocs | EPM | IAPM | MMIS | ONEsource | SIR | SMI

Scripts info: Utilities scripts | Scripts on SIR

Agency custom | STOP SCRIPT | State of MN Scripts Pad | Version 11.2 - last updated 12/11/25

```
      SYSTEM:  A03DT2     WELCOME TO CICS AT THE STATE OF MINNESOTA
                          TO EXIT, CLEAR SCREEN AND ENTER "LOGOFF"
    TERMINAL:  YO18
        NODE:  A50TYO18

         DAY:  TUESDAY

 SYSTEM DATE:  MARCH 03, 2026
 SYSTEM TIME:  04:52 PM

     LOGONID:  ===>
    PASSWORD:  ===>

 NEW PASSWORD:  ===>
 (enter twice)  ===>
```

Burcum: Tears, workarounds and 1990s screens push county staff to the limit

Policymakers know that the operating systems used for Minnesota public assistance programs are antiquated. But I was still startled to see them up close.

By Jill Burcum
The Minnesota Star Tribune

SEPTEMBER 28, 2025 AT 6:00AM

```
CICS - XDT2   (SYSTEM SIGNON/SIGNOFF FACILITY)
```

S1/A | Ready (2) | 64.8.128.1 | A50TYO18 | 16:52:35 3/3/2026 | NUM | 00:00:12 | 12, 021