

Subject Certification and education of emergency telecommunicators

Authors Wolgamott and others

Analyst Ben Johnson (ben.johnson@house.mn.gov)

Date March 18, 2024

Overview

This bill establishes a board to oversee the certification and education of emergency telecommunicators, and appropriates money from the 911 emergency telecommunication fund for that purpose.

Summary

Section	Description
---------	-------------

- | | |
|---|--|
| 1 | <p>Public safety telecommunicator.</p> <p>Changes the term “911 telecommunicator” to “public safety telecommunicator.” Specifies that the term includes persons employed by a primary, secondary, or Tribal public safety answering point. States that public safety telecommunicators serve as first responders and include supervisors. Requires public safety telecommunicators and those who supervise them to be certified by the commissioner.</p> |
| 2 | <p>Public Safety Telecommunicator Training and Standards Board.</p> <p>Establishes the Public Safety Telecommunicator Training and Standards Board. Identifies the members of the board, provides for the terms of membership on the board, identifies the powers and duties of the board, requires the board to adopt rules regarding certification requirements for telecommunicators, and provides for reporting requirements. The board is responsible for establishing and overseeing the certification, training, and continuing oversight of public safety telecommunicators and related programs.</p> |
| 3 | <p>Public safety telecommunicators; certification; training; continuing education.</p> <p>Requires public safety telecommunicators to be certified under the section. Establishes requirements for certification. Requires ongoing education to maintain certification.</p> |

Section	Description
4	<p>Emergency telecommunications service fee; account.</p> <p>Amends the approved uses of the 911 emergency telecommunication fund to include training, certification, and continuing education for public safety telecommunicators.</p>
5	<p>Public safety telecommunicator certification and training reimbursement; appropriation.</p> <p>Appropriates \$1,450,000 in fiscal year 2024 from the 911 emergency telecommunications service account for software costs and rulemaking to establish the telecommunicator certification and continuing education standards. Establishes a base appropriation of \$1,000,000 in fiscal year 2025 and beyond.</p>



**MN HOUSE
RESEARCH**

Minnesota House Research Department provides nonpartisan legislative, legal, and information services to the Minnesota House of Representatives. This document can be made available in alternative formats.

www.house.mn.gov/hrd | 651-296-6753 | 155 State Office Building | St. Paul, MN 55155