

**HF272 - 0 - Motor Vehicle Registration Self Service Kiosk**

Chief Author: **Steve Elkins**  
 Committee: **Transportation Finance and Policy**  
 Date Completed: **2/5/2021 8:58:14 AM**  
 Agency: **Public Safety Dept**

State Fiscal Impact	Yes	No
Expenditures	X	
Fee/Departmental Earnings		X
Tax Revenue		X
Information Technology	X	
Local Fiscal Impact		X

This table shows direct impact to state government only. Local government impact, if any, is discussed in the narrative. Reductions shown in the parentheses.

State Cost (Savings)	Biennium			Biennium		
	Dollars in Thousands	FY2021	FY2022	FY2023	FY2024	FY2025
General Fund	-	250	-	-	-	-
<b>Total</b>	-	<b>250</b>	-	-	-	-
<b>Biennial Total</b>			<b>250</b>			-

Full Time Equivalent Positions (FTE)	Biennium			Biennium	
	FY2021	FY2022	FY2023	FY2024	FY2025
General Fund	-	-	-	-	-
<b>Total</b>	-	-	-	-	-

**LBO Analyst's Comment**

I have reviewed this fiscal note for reasonableness of content and consistency with the LBO's Uniform Standards and Procedures.

**LBO Signature:** Laura Cecko      **Date:** 2/5/2021 8:58:14 AM  
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**State Cost (Savings) Calculation Details**

This table shows direct impact to state government only. Local government impact, if any, is discussed in the narrative. Reductions are shown in parentheses.

\*Transfers In/Out and Absorbed Costs are only displayed when reported.

<b>State Cost (Savings) = 1-2</b>		Biennium			Biennium	
Dollars in Thousands	FY2021	FY2022	FY2023	FY2024	FY2025	
General Fund	-	250	-	-	-	-
<b>Total</b>	-	<b>250</b>	-	-	-	-
<b>Biennial Total</b>			<b>250</b>			-
<b>1 - Expenditures, Absorbed Costs*, Transfers Out*</b>						
General Fund	-	250	-	-	-	-
<b>Total</b>	-	<b>250</b>	-	-	-	-
<b>Biennial Total</b>			<b>250</b>			-
<b>2 - Revenues, Transfers In*</b>						
General Fund	-	-	-	-	-	-
<b>Total</b>	-	-	-	-	-	-
<b>Biennial Total</b>			-			-

**Bill Description**

Approves a pilot program to develop, install, and administer self-service kiosks allowing customers to renew vehicle registration and receive stickers through the kiosks unassisted by a Deputy Registrar. The kiosk will be an extension of the Registrar’s office though and Registrar will be responsible for assistance when requested.

**Assumptions**

Assumes legislation is effective the day following final enactment.

Assumes Driver and Vehicle Services (DVS) resources will be needed to update the DVS Info Hub website with updated information on Kiosks. Assume 40 hours for time x \$23.27 per hour = \$930.80 to develop and update DVS Info Hub site, which will be absorbed by DVS as part of their regular work.

Assumes the need for a Vehicle Services Management Analyst to create the required Legislative Report by January 1, 2024 showing data statistics for the pilot project including the number of completed transactions, the number of failed or canceled transactions and any recommendations to improve the program, and whether to implement it permanently and suggested legislation.

Assumes Vehicle Services Management Analyst will need 40 hours for time x \$24.88 per hour = \$995.20 to complete the Legislative Report, which will be absorbed by DVS as part of their regular work.

Assume a Request for Proposal (RFP) will document the requirements of the kiosk vendor to manage inventory, train users, provide maintenance to the kiosks, and complete the physical installation of the kiosks.

Assumes 1,250 programming hours (31.25 weeks) are required at a rate of \$200 per hour (or \$8,000 per week) for a total programming cost of \$250,000 to setup the programming, interfaces, and testing in MNDRIIVE to implement the pilot project legislation.

Assume DVS will receive a one-time general fund appropriation to implement the pilot program.

**Expenditure and/or Revenue Formula**

**FY 2022 Expenditures**

**General Fund**

Programming Cost \$8,000 per week x 31.25 weeks = \$250,000

Total General Fund Expenditures FY2022 = \$250,000

**Long-Term Fiscal Considerations**

**Local Fiscal Impact**

**References/Sources**

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**Date:** 2/5/2021 8:15:30 AM

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