

**HF529 - 0 - "DHS Case Management Interactive Video Use"**

Chief Author: **Nick Zerwas**  
 Committee: **Health and Human Services Finance**  
 Date Completed: **02/22/2017**  
 Agency: **Human Services Dept**

State Fiscal Impact	Yes	No
Expenditures		X
Fee/Departmental Earnings		X
Tax Revenue		X
Information Technology	X	
<b>Local Fiscal Impact</b>		
		X

This table shows direct impact to state government only. Local government impact, if any, is discussed in the narrative. Reductions shown in the parentheses.

<b>State Cost (Savings)</b>	Biennium			Biennium		
	Dollars in Thousands	FY2017	FY2018	FY2019	FY2020	FY2021
<b>General Fund</b>	-	42	9	9	9	9
<b>Total</b>	-	42	9	9	9	9
<b>Biennial Total</b>			51			18

<b>Full Time Equivalent Positions (FTE)</b>	Biennium			Biennium	
	FY2017	FY2018	FY2019	FY2020	FY2021
General Fund	-	-	-	-	-
<b>Total</b>	-	-	-	-	-

**Executive Budget Officer's Comment**

I have reviewed this fiscal note for reasonableness of content and consistency with MMB's Fiscal Note policies.

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**State Cost (Savings) Calculation Details**

This table shows direct impact to state government only. Local government impact, if any, is discussed in the narrative. Reductions are shown in parentheses.

\*Transfers In/Out and Absorbed Costs are only displayed when reported.

<b>State Cost (Savings) = 1-2</b>		Biennium			Biennium	
Dollars in Thousands	FY2017	FY2018	FY2019	FY2020	FY2021	
General Fund	-	42	9	9	9	9
<b>Total</b>	<b>-</b>	<b>42</b>	<b>9</b>	<b>9</b>	<b>9</b>	<b>9</b>
<b>Biennial Total</b>			<b>51</b>			<b>18</b>
<b>1 - Expenditures, Absorbed Costs*, Transfers Out*</b>						
General Fund	-	42	9	9	9	9
<b>Total</b>	<b>-</b>	<b>42</b>	<b>9</b>	<b>9</b>	<b>9</b>	<b>9</b>
<b>Biennial Total</b>			<b>51</b>			<b>18</b>
<b>2 - Revenues, Transfers In*</b>						
General Fund	-	-	-	-	-	-
<b>Total</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>	<b>-</b>
<b>Biennial Total</b>			<b>-</b>			<b>-</b>

**Bill Description**

This bill allows interactive video contact as an eligible service for relocation targeted case management, adult mental health case management, and targeted case management for vulnerable adults and people with development disabilities (VA/DD). This service may be used for up to 50 percent of the minimum required face to face contacts if:

- The person receiving target case management resides in a setting staffed 24 hours a day/7 days a week
- The use of interactive video is approved as part of the person’s written personal service or case plan
- The service is deemed appropriate and in the best interest of the person

The bill requires the commissioner of human services to seek federal approval necessary to implement the sections related to reimbursement for interactive video contact.

The bill requires the commissioner to develop criteria that targeted case management providers must attest to in order to demonstrate the safety or efficacy of delivering services using interactive video. It also establishes documentation requirements for each contact via interactive video. Providers are required to keep this documentation on file to verify payments.

**Assumptions**

**Services included:**

- Relocation Services Coordination Targeted Case Management
- Targeted Case Management for Vulnerable Adults and Adults with Developmental Disability
- Adult Mental Health Targeted Case Management

**Services not included:** This bill does not affect other forms of case management, such as case management provided under the home and community-based waiver programs. It also does not affect requirements for program assessments or screenings. This bill does not affect mental health case management provided to children.

**Use of Service:** Interactive video contact will not increase the use of target case management services, therefore it is not expected to have a fiscal impact on these services. This technology would be used in place of up to 50% of required face to face contacts and not eliminate the use of face to face contact. Use of interactive video contact is currently an allowable service for Relocation Targeted Case Management and VA/DD Targeted Case Management.

- Relocation Services Coordination Targeted Case Management: Statute already defines any routine contact with a recipient, recipient’s family, caregiver, etc. as a billable service. There is no requirement that those contacts be face-to-face, so this bill is just a clarification that providers may use interactive video contact as a method of contact.

- Targeted Case Management for Vulnerable Adults and Adults with Developmental Disabilities (VA/DD TCM): Payments for these services are made monthly as long as the provider documents one contact. This bill will allow providers to substitute interactive video for other forms of contact, including telephone and some face-to-face contacts, but is not expected to increase the overall monthly billing.

- Adult Mental Health Targeted Case Management (MH-TCM): Payments for these services are made monthly as long as the provider documents one contact via telephone or face-to-face. This bill will allow providers to substitute interactive video for up to 50 percent of the required fact-to-face contacts, but is not expected to increase the overall monthly billing.

**Systems Impact:** Implementing this bill will require modifications to SSIS and MMIS. A new modifier and proofing process will need to be added to the claiming process used to bill for VA/DD TCM and MH-TCM in order to track that use of interactive video contact does not exceed 50 percent of minimum required face to face contacts. The state share of SSIS systems costs is 59% and of MMIS systems costs is 29%.

**Effective date:** The effective date will need to be three months after federal approval to accommodate necessary systems changes.

**Expenditure and/or Revenue Formula**

State Share of Systems Changes (000's)	2018	2019	2020	2021
SSIS	36	8	8	8
MMIS	6	1	1	1
Total state cost of systems changes	42	9	9	9

Fiscal Tracking Summary (\$000's)						
Fund	BACT	Description	FY2018	FY2019	FY2020	FY2021
GF	11	Systems SSIS	36	8	8	8
GF	11	Systems MMIS	6	1	1	1
		<b>Total Net Fiscal Impact</b>	<b>42</b>	<b>9</b>	<b>9</b>	<b>9</b>
		<b>Full Time Equivalents</b>				

**Long-Term Fiscal Considerations**

On-going maintenance cost of \$9K.

**Local Fiscal Impact**

None.

**References/Sources**

Jill Roberts, Community Supports Administration

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