



DEPARTMENT OF
HUMAN SERVICES

Department of Human Services Overview

Human services system

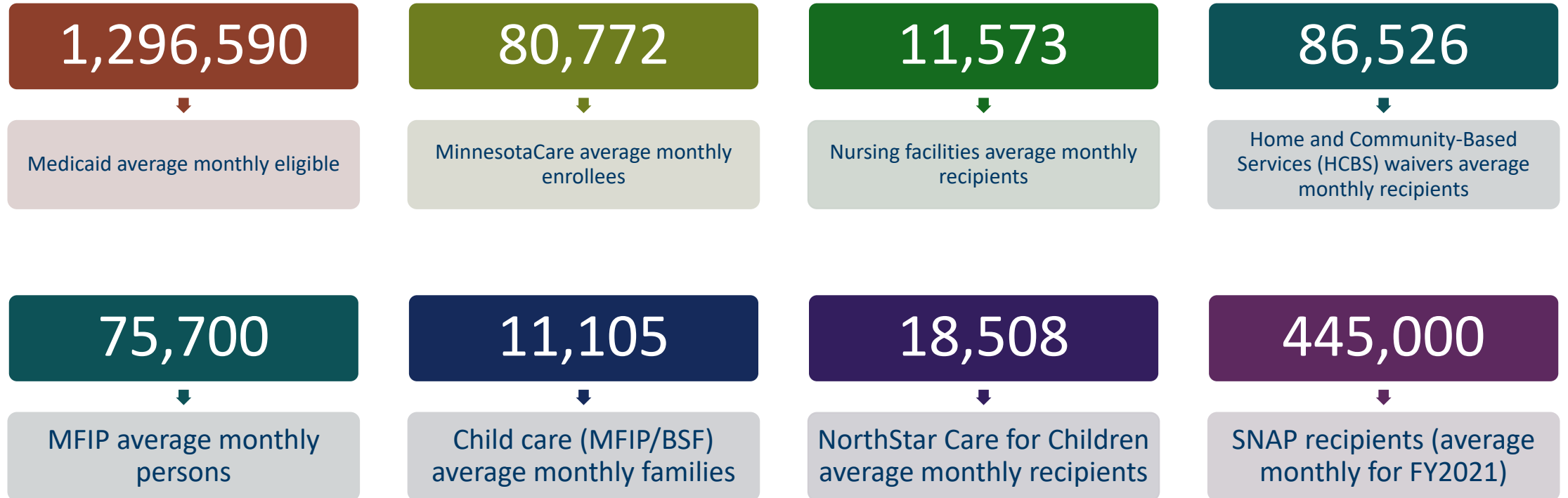


Who we serve



Children and families
People with disabilities
Older Minnesotans

Who we serve: by the numbers (FY2022)

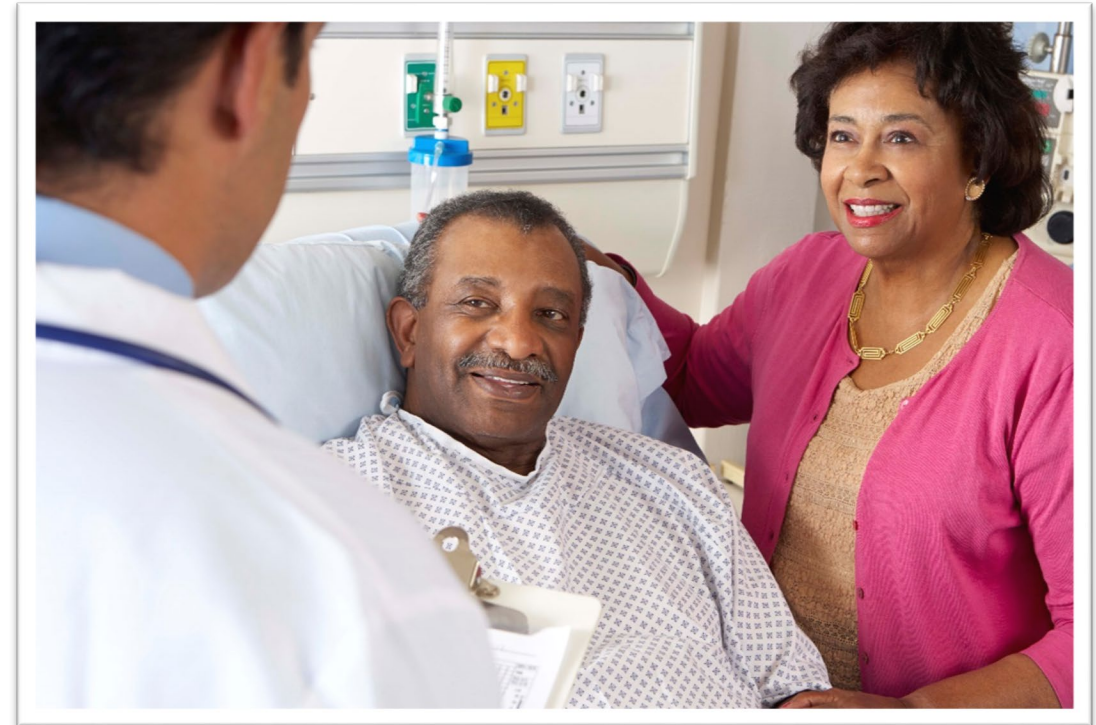


Major programs

- Medical Assistance
- MinnesotaCare

Programs cover

- 1.5 million Minnesotans
- One in four people
- One in three children



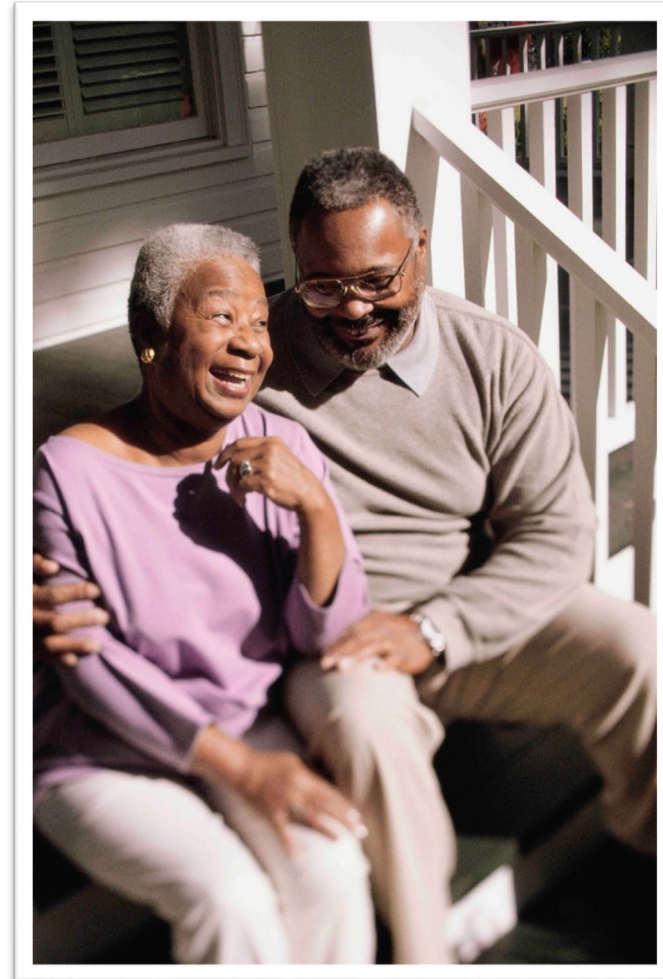
Health Care opportunities and challenges

- Resuming eligibility renewals
- Purchasing models
- Disparities in health outcomes
- Social drivers of health
- Comprehensive benefit set yet gaps remain
- Modernizing aging technology
- Integration and collaboration

Aging and Disabilities Services overview

Major programs

- Disabilities Services
- Aging and Adult services
- Nursing Facility Rates and Policy
- Age Friendly Minnesota
- GEAR-Grants Equity Access and Research
- Fiscal Analysis and Performance Measurement
- Operations and Central Functions



Aging and Disabilities Services opportunities and challenges

- Development of innovative service models
- Greater focus on community transitions
- Investment in an equitable long-term services and supports system
- New demographics-new realities
- Workforce shortages
- Lack of affordable *and accessible* housing

Behavioral Health, Housing, Deaf and Hard of Hearing overview

Major programs

- Behavioral Health Services
 - Substance Use Disorder
 - Mental Health
- Deaf & Hard of Hearing Services
- Housing Support Services



BHDH opportunities and challenges

- Integrate and strengthen mental health and substance use disorder continuums of care
- Close disparities and combat inequities in behavioral health access and outcomes for Minnesotans in poverty and Black, Indigenous, and People of Color
- Addressing homelessness and deep poverty
- Workforce shortages
- Process improvements, simplification, and reduction

Direct Care and Treatment overview

Major programs

- Mental Health and Substance Abuse Treatment Services
- Community-Based Services
- Forensic Services
- Outpatient Services
- Minnesota Sex Offender Program



Direct Care and Treatment opportunities and challenges

- Implementing Malcolm Baldrige framework for operational excellence
- Improving safety and quality of care
- Staffing crisis
- Limited treatment capacity and unlimited demand for admission to our inpatient facilities
- Great difficulty discharging patients who are stable and no longer need treatment in our facilities

Children and Families overview

Major programs

- Child Safety and Permanency
- Child Support
- Child Care Services
- Economic Assistance and Employment Supports

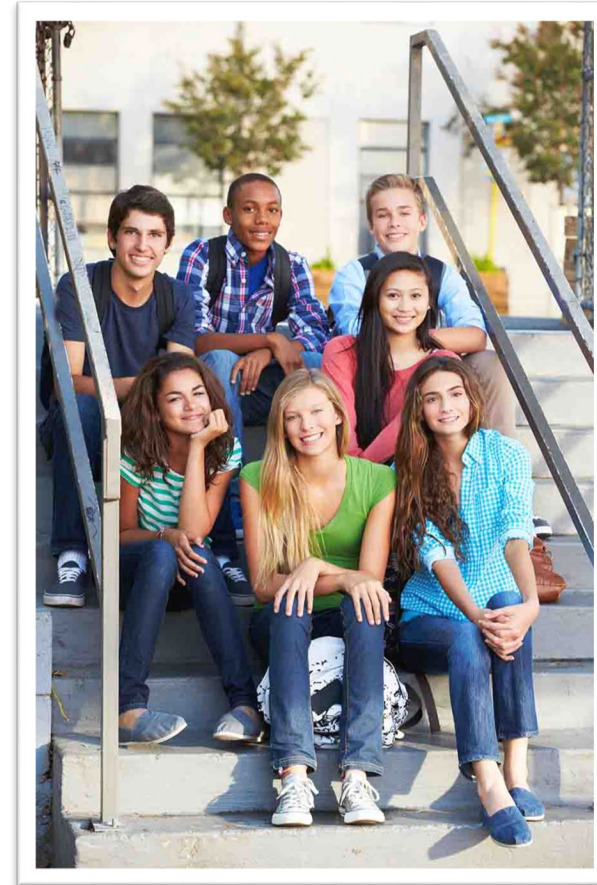


Children and Families opportunities and challenges

- Implemented the first phases of the Family First Prevention Services Act
- Supported the child welfare workforce through the Child Welfare Training Academy and the Indian Child Welfare Training and Certification Partnership
- Invested in the Child Care Assistance Program, helped stabilize the child-care industry, and worked to align early childhood initiatives
- Added a cost-of-living adjustment to MFIP
- New child support guidelines and reforms to child support services

Major functions

- Background studies
- Licensing
- Program integrity



OIG opportunities and challenges

- Background study system improvements
- Program integrity efforts
- Child-care licensing regulation and system improvements
- Licensing and background studies staffing



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Questions?