

# Metro Mobility

## Overview and Budget Pressures

2/14/2017

House Transportation Finance Committee



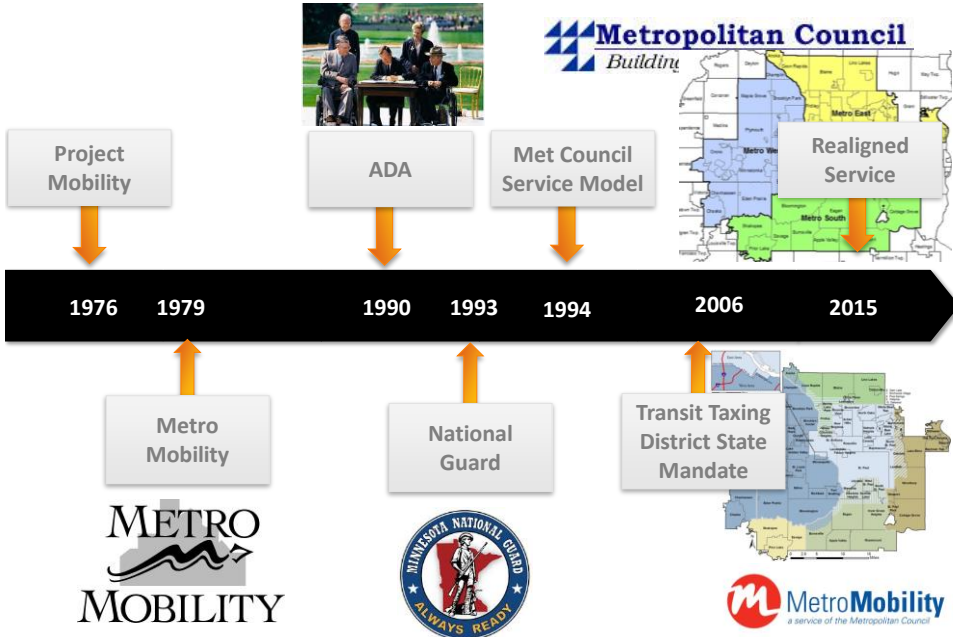
## Metro Mobility is...

- Shared ride, door-through-door, public transportation for people with a disability who are unable to use regular route transit service at least sometimes because of the symptom of their disability.



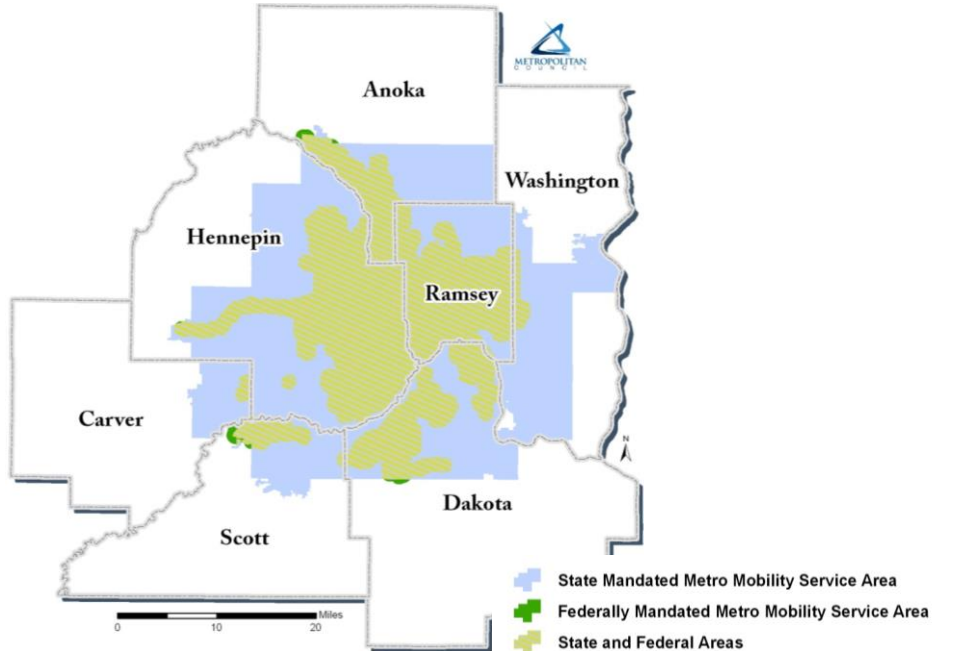
# Metro Mobility Timeline

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# Metro Mobility Service Area

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Applicable Laws		5
	American's with Disabilities Act	Minnesota Statute 473.386
<b>Goal</b>	Comparable to regular route	"greater access"
<b>Certification</b>	"Unable to use regular route"	
<b>Service Area</b>	¾ Mile of regular route	March 1, 2006 TTD
<b>Service Level</b>	Curb to Curb and Door to Door upon individual request	Door-through-door
<b>Hours</b>	Comparable to regular route	
<b>Capacity Restrictions</b>	No denials; no pattern of untimely pickups/drop offs; no excessive on board times or hold times	
<b>Trip Request Scheduling</b>	1 to 14 days in advance	
<b>Fare</b>	Cannot exceed two times regular route local fare	
<b>Trip Purpose</b>	No restrictions, no prioritization	

## By the Numbers

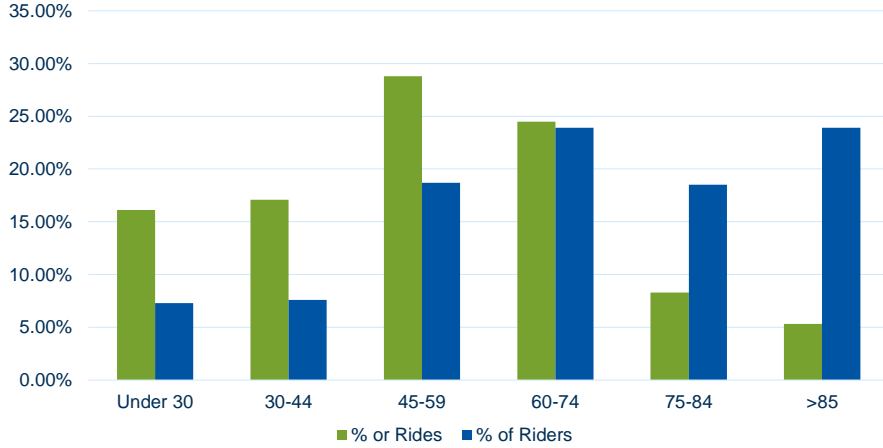


\* 2016 Preliminary Unaudited

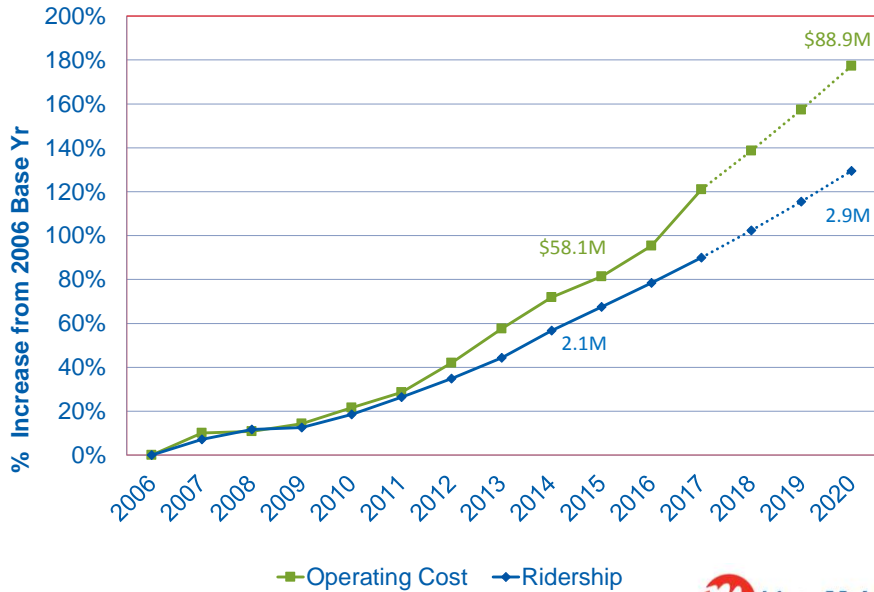


# Customer Profile 7

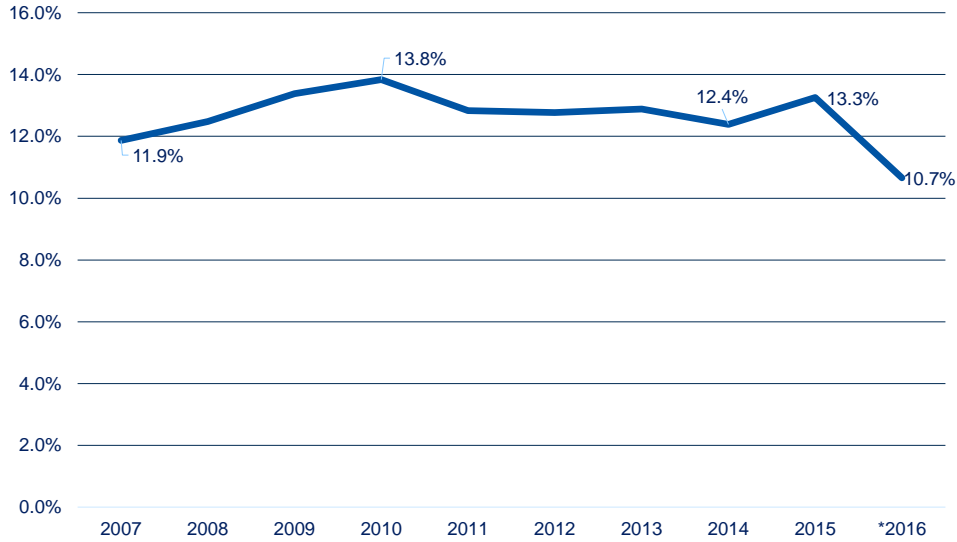
### Ridership and Riders by Cohort



# Metro Mobility Ridership, Operating Costs 8

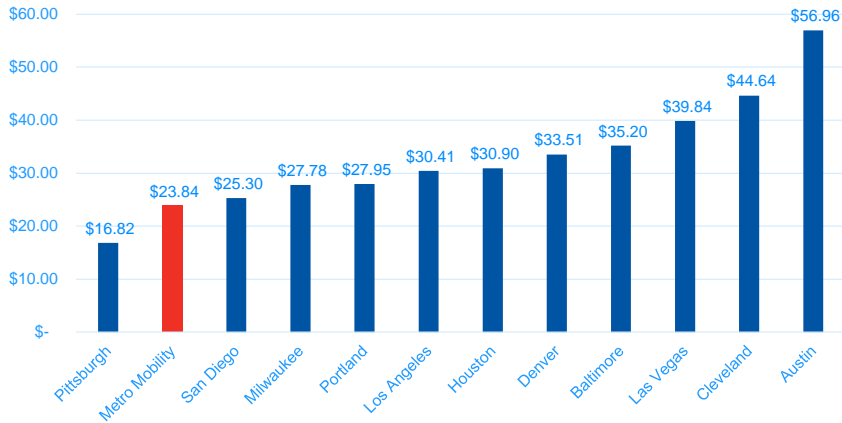


# Fare Box Recovery 9



# Peer Program Comparison

## *Subsidy Per Passenger Trip*



# Challenges



**Rising Cost**



**Rising Demand**



**Labor Shortage**



**Increasing Trip Length**



**Federal Requirements**



# Questions

