

Tenant Hotline: 2025

HOME Line provides free legal, organizing, educational and advocacy services so tenants throughout Minnesota can solve rental housing problems. The primary program, a statewide tenant hotline, provides renters with free, confidential, and convenient legal information about their tenant rights. The hotline began advising renters in 1992, expanding to cover the entire state in 2014.



In 2025, **20,241 Minnesota renter households** across the state — or approximately **43,712 total residents** — contacted HOME Line for Tenant Hotline Services.



HOME Line helped these households **recover or save an estimated \$1,981,880**



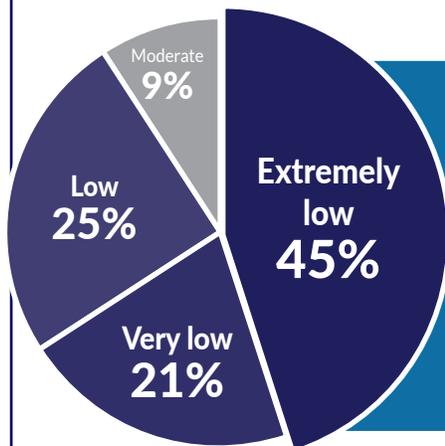
HOME Line helped to **prevent an estimated 2,429 evictions**



Renters with repair issues who followed our advice were **37% more likely to get their problem fixed.**

Top 10 Reasons for Calls

1. Repairs	5461
2. Evictions	5307
3. Security Deposit	1842
4. Break Lease	1740
5. Lease Questions	1716
6. Landlord Notice	1397
7. Financial Aid	1331
8. Fees	857
9. Privacy / Intrusion	775
10. Neighbors	622



91% of callers are low income: 45% extremely low income. These income categories are those used by the U.S. Department of H.U.D.

66% of callers were female, **32%** were male, **2%** were non-binary or preferred to self describe.

7% Other, 7 Hispanic, 3% Asian, 2% Native American





Speak to a Tenant Advocate:

Metro: 612-728-5767

Toll-Free in Greater MN: 1-866-866-3546

E-mail a Housing Attorney:

homelinemn.org/email

HOME Line ofrece servicios en español.

Para Español, llame al 612-255-8870.

HOME Line waxay bixisaa adeeg ku baxa Afka-Soomaaliga.

Af- Soomaali wac 612-255-8860.

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Hais lus Hmoob, Hu 612-255-7104.