



**Food • Shelter • Dignity • Hope**

Emergency  
Shelter

Family  
Shelter

Drop-in  
Center

Street  
Outreach

Food Shelf

Steve O'Neil  
Apartments

Advocacy

# CHUM Mission Statement

CHUM is people of faith, working together to provide basic necessities, foster stable lives and organize for a just and compassionate community.

# CHUM Vision Statement

A future where every person has food, shelter, dignity, and hope; where racial disparities are eliminated; and where everyone lives in a just and compassionate community.



# Steve O'Neil Apartments

Permanent  
Supportive  
Housing

Opened  
December  
2014

44  
Apartments

6 Family  
Shelter Units

# Permanent Supportive Housing

Evidence-based practice for keeping families together and overcoming homelessness

## Steve O'Neil Residents Have Experienced

Homelessness  
(Long-Term or  
Recurrent)

Extreme Poverty

Mental Illness and/or  
Addictions

Domestic Violence

# Our Objectives ...

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To break the cycle of Family Homelessness by providing safe and secure housing, and a warm and welcoming community that keeps the well-being of children at the center of community life.

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We surround children and parents with support as they recover from adversity. We focus on health and wellness, lifelong learning and rebuilding social networks.

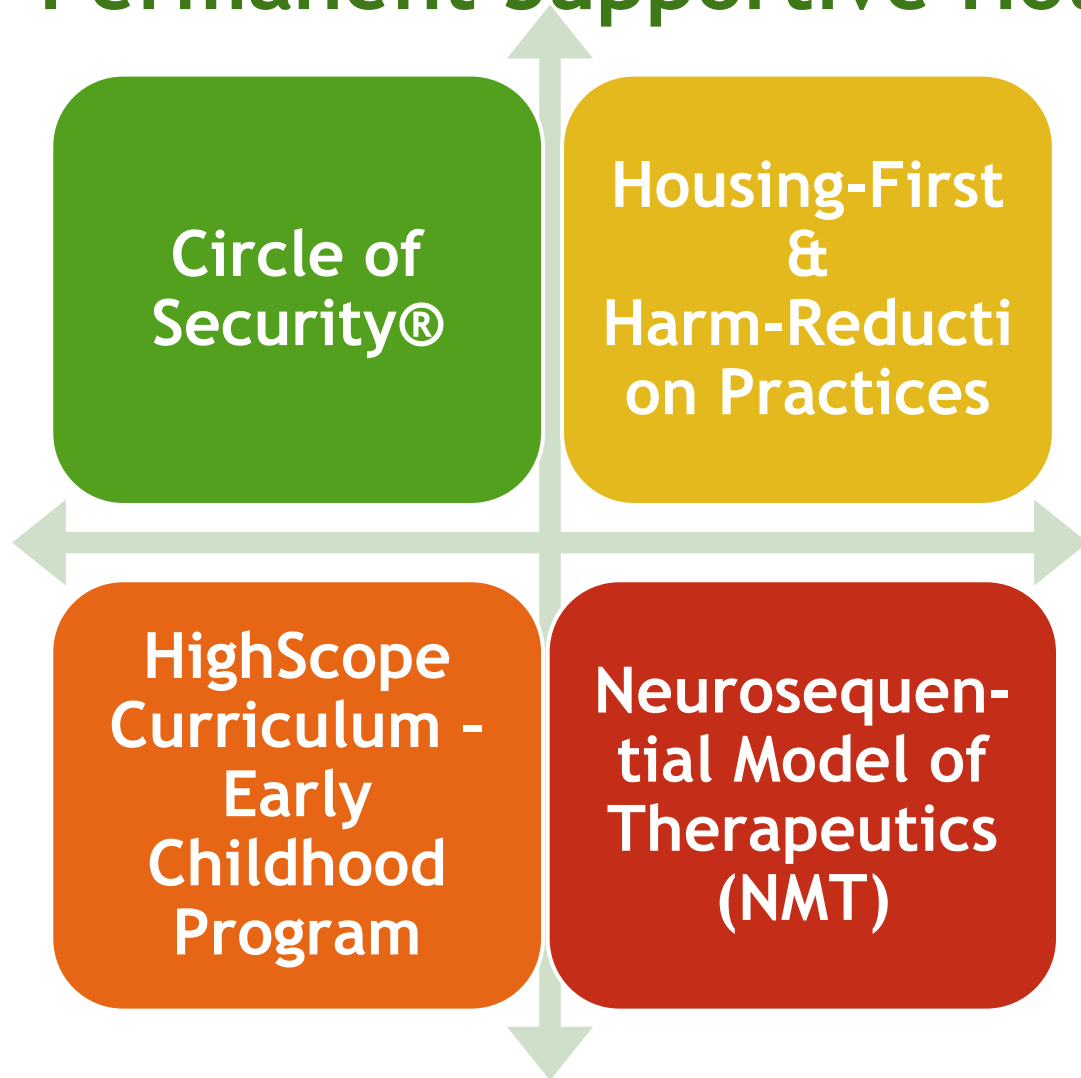
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We provide access to Trauma-Informed early childhood education and special services to help children meet developmental milestones and succeed academically.



# Evidence-Based Practices

## Permanent Supportive Housing



# Investing in Staff Training

Trauma-Informed  
Care

Impact of ACES &  
Resiliency to ACES

NMT Certification  
(brain development  
& developmental  
trauma)

Mental Health  
First-Aid

Conflict Resolution  
& De-Escalation  
Techniques

Housing-First &  
Harm-Reduction

Circle of Security®





# Building Resiliency

Early Childhood  
Programming  
Addresses  
Individual  
Needs

ECSE - Extra  
Resources &  
Special  
Education

Youth  
Enrichment,  
Tutoring &  
Mentoring

Staff Ensure  
Children's  
Safety &  
Wellbeing

Social and  
Emotional  
Learning

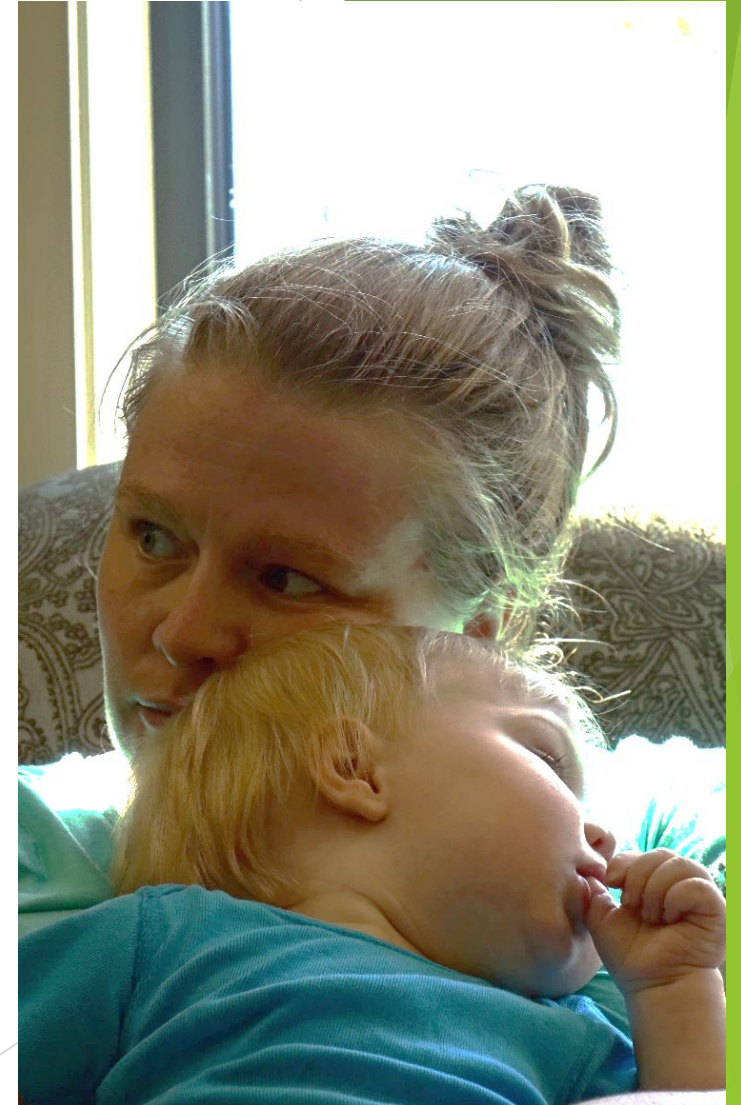
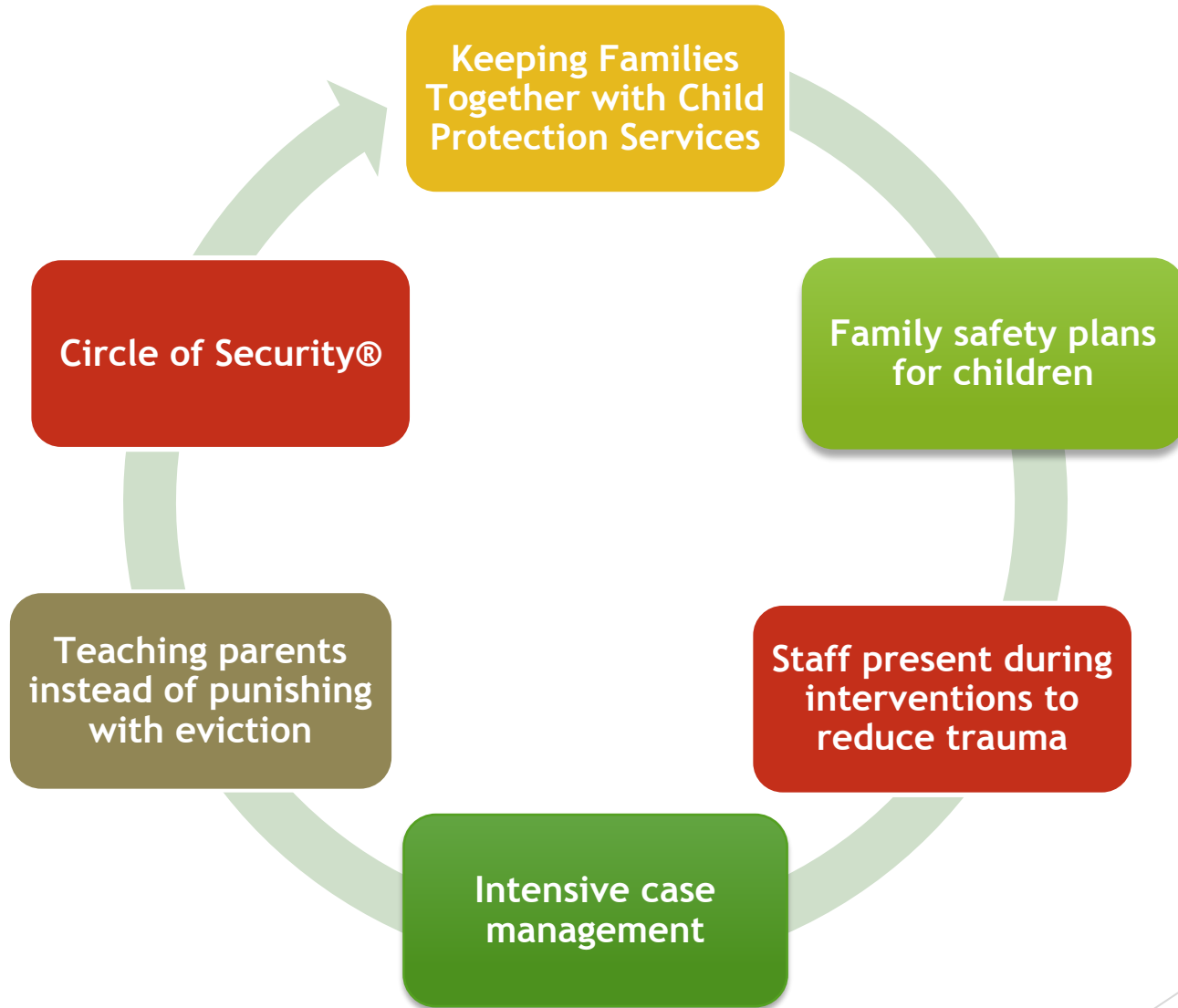
Targeted  
Support During  
Out-of-Home  
Placement



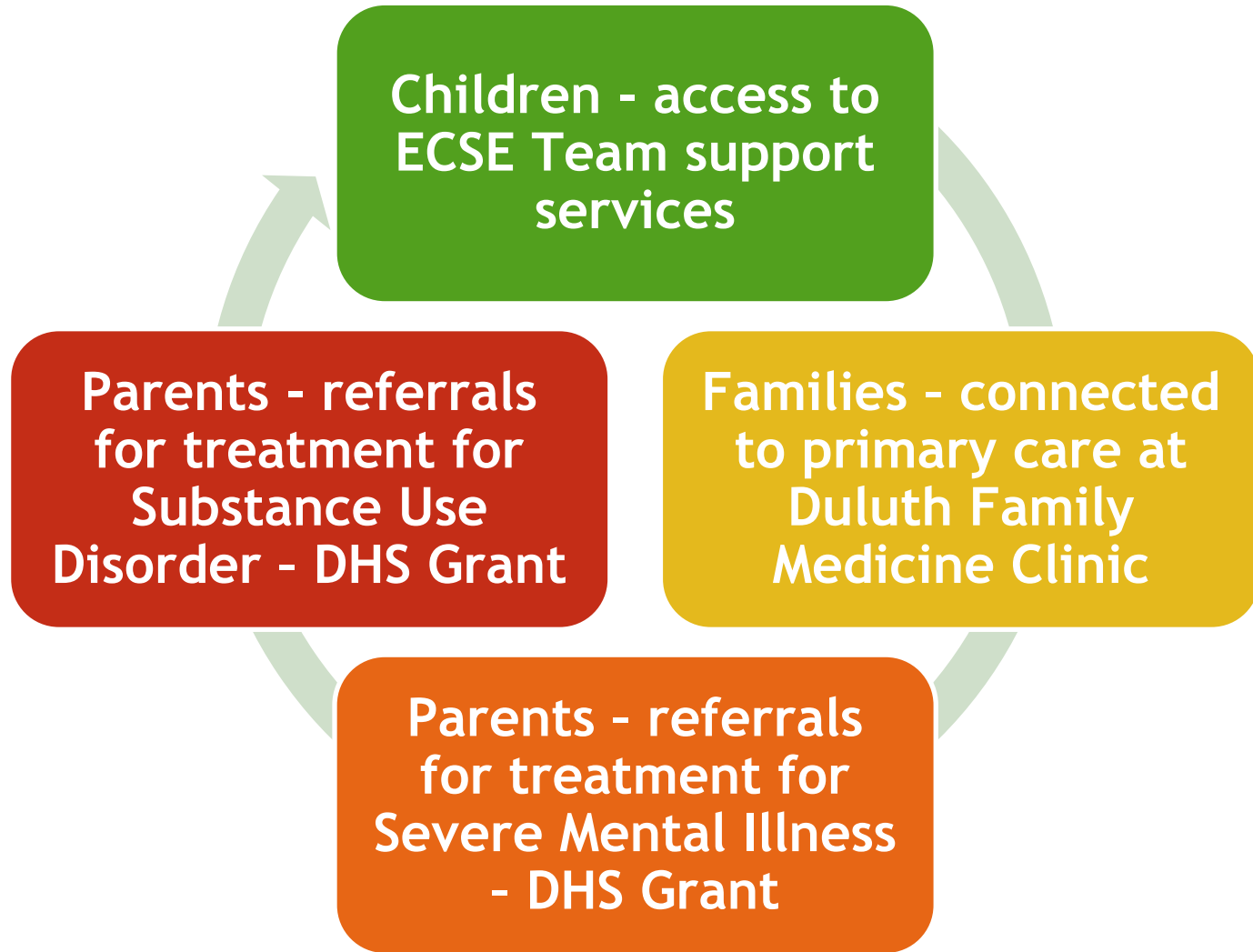
# Multi-Generational Approach



# Reducing Trauma



# Removing Barriers



# Enriching Lives



After-School  
Tutoring &  
Mentoring



Special  
Events &  
Family  
Activities

Family  
Literacy  
Night

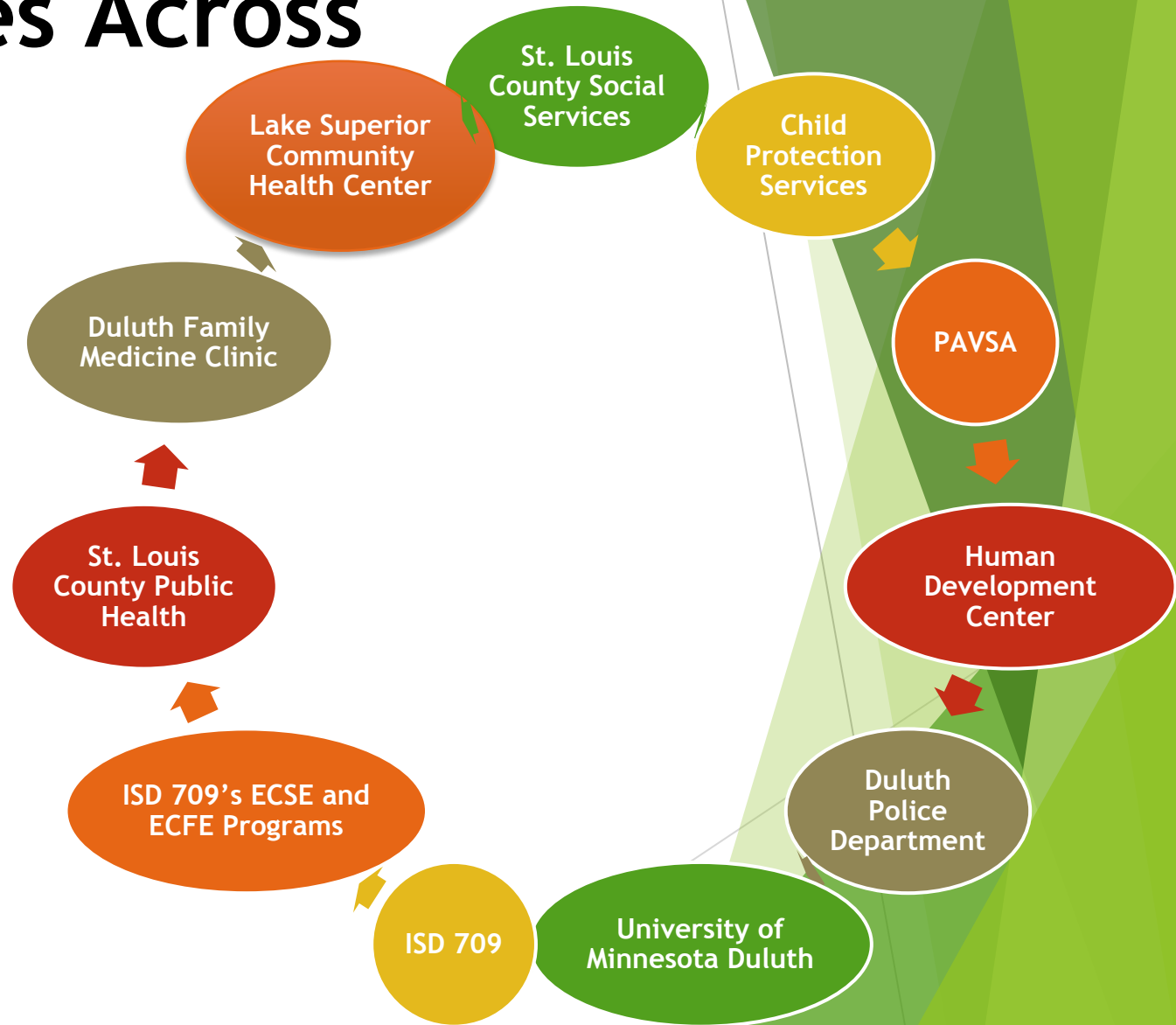
Summer  
Gardening &  
Harvesting

Annual  
Summer  
Family Day  
Trip

Birthday  
Parties  
(sponsored  
by FUSE)



# Coordinating Services Across Agencies



# Family Reunification/Reintegration

Family coaches help parents address issues

Support children as directed by the court system and Child Protection Services

Encouraging children to continue in programming

Saving children's place in programming

Supervised & unsupervised visits

Collaborating with CPS (Keeping Families Together)

Meeting with CPS staff to support reunification/reintegration plans



# Outcomes & Outputs

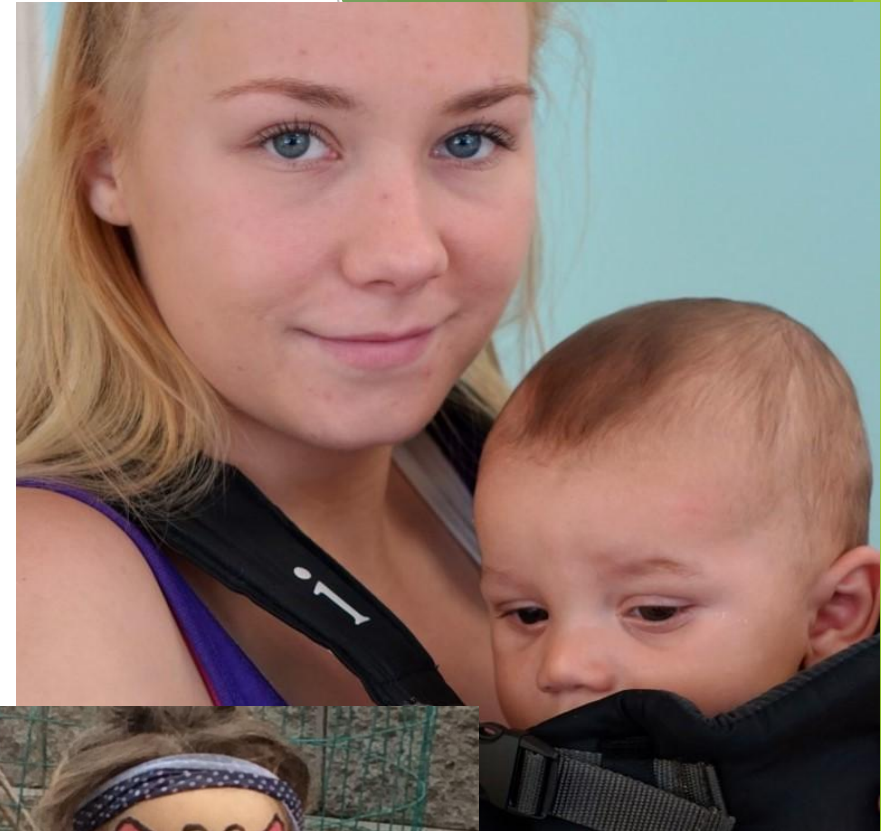
Serving 80 children and 60 parents each year

100% of families receive intensive case management with family coaches. 35% of families have lived at Steve O'Neil more than 4 years; 43% have been there between 2 and 4 years

80% of young children participate in Trauma-Informed Early Childhood Programs.

75% of youth participate in after-school tutoring and mentoring.

100% of children receive support during and after out-of-home placement.





# Keeping Families Together...

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All SONA families are at risk for child welfare involvement.



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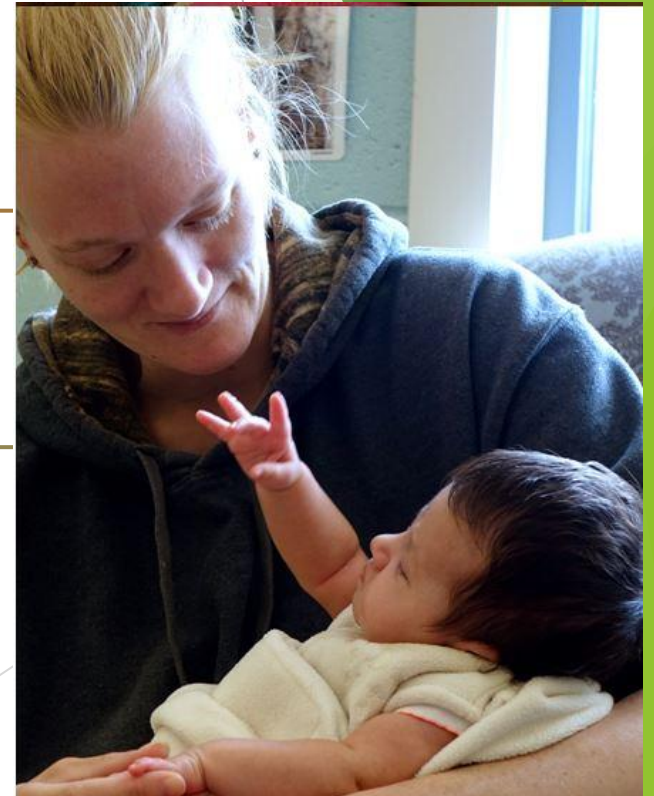
In 2017, we had 29 children in out-of-home placement that involved 1/3 of our families.

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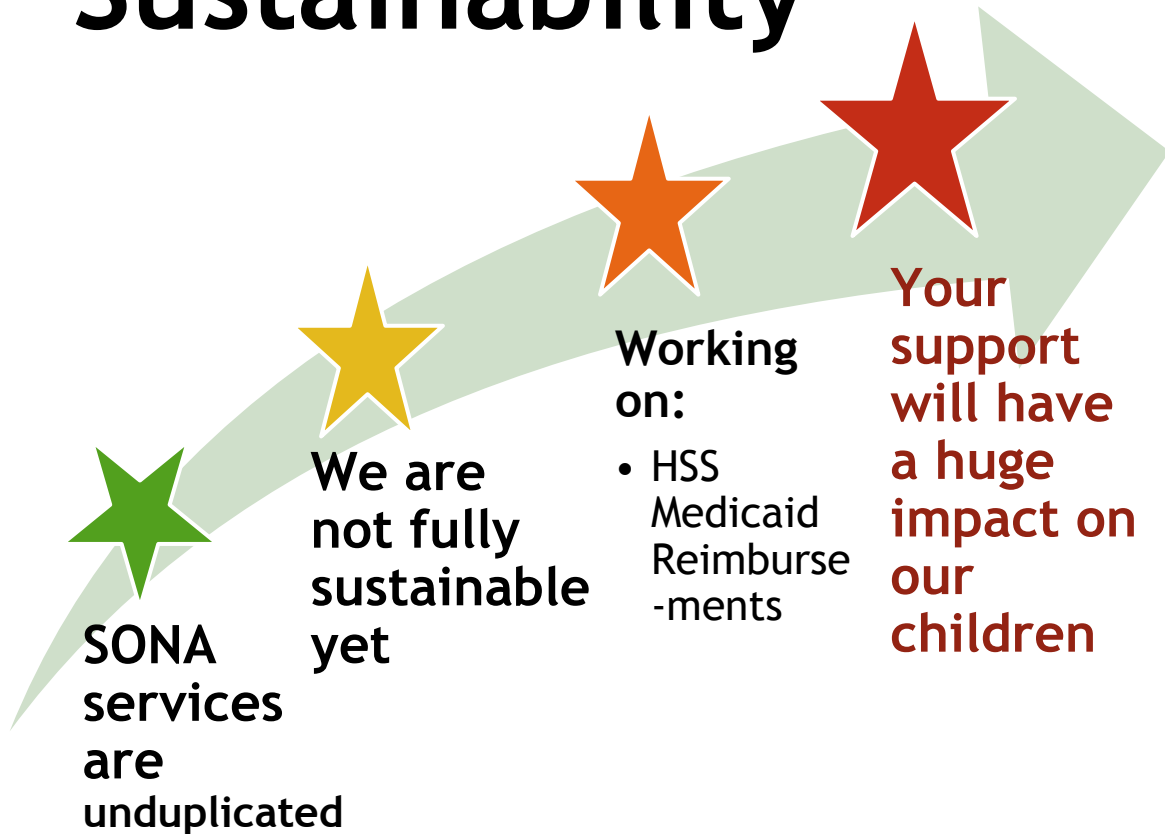
In 2018, we had 21 children in out-of-home placement and 18 open cases with Child Protection Services.

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In 2020, we had 8 open cases with Child Protection Services, and 4 children in out-of-home placement.



# Sustainability



**\$600,000/yr; about \$1,150 per month per family**





Thank  
You!