



March 16, 2021

Dear Members of the Minnesota State Legislature,

The Mankato Clinic is one of the largest physician-owned, multi-specialty group practices in Minnesota. We have 190 physicians and Advanced Practice Providers working in 12 sites covering Mankato, North Mankato, St. Peter and Mapleton and the surrounding area. We employ over 850 people and rank among the top 10 employers in the region.

For over 100 years we have been committed to providing excellent care to the people and families who make southern Minnesota their home. **In order to continue to provide our patients with timely access to healthcare, we ask that you support HF669/SF753 which establishes requirements for timely provider credentialing by health plan companies. The legislation will require health plan companies to approve provider applications within 45 days.**

A Minnesota license provides essential proof of education and training for the safety of our patients. Frequently, we hire physicians, nurse practitioners, physician assistants and other advanced healthcare providers straight from training and residency programs, or from other states who need to be licensed in Minnesota. However, the current two-step process of obtaining a Minnesota license and successively obtaining payer credentialing lacks transparency and takes months to complete. In addition, there are no deadlines for responses from licensing and credentialing entities. During the current two-step process, employers cannot establish a starting date for providers and patients cannot be scheduled or seen by a new provider. This lengthy process delays our patients' access to important medical care.

We think the passage of **HF669/SF573** will improve timeliness of payer credentialing and increase transparency to the process for new providers and employers alike. We ask you to please support **HF669/SF 753**.

Sincerely,

A handwritten signature in black ink that reads "Randy Farrow". The signature is fluid and cursive, with a long horizontal stroke at the end.

Randy Farrow, CEO  
Mankato Clinic