

MINNESOTA BOARD OF COSMETOLOGY

ITA Project Update
External and Internal Projects

January 26, 2021



Timeline Overview



July 2019 – Legislative Advisory Commission Approval

→ July 2019 – March 31, 2020 ITA fund to support the planning phase only.

February 2020 – Status update was given to State Government Committee





External Projects

Inspection Reports and Executed Orders:

• To provide a way view Inspection Reports and Executed Orders via the internet and it be readily available to the general public.

Certificates of Licensure:

• Allow licensees to complete an online process for requesting Certificates of Licensure to be sent to another jurisdiction.



Internal Projects

Internal Onboarding and HR:

 Create an automated process for internal agency-specific onboarding through employment life cycle to separation.

Complaint Process:

Create an automated complaint process that includes workflow automation.

Purchasing:

Create an automated process for internal purchase requests.



2/20/2020 Update to State Gov Committee:

Moved to existing purchasing solution with SMART, Dept. of Admin



Current Status

External and Internal Projects			
		<u>Status</u>	<u>Upcoming Deliverable</u>
Internal Onboarding & HR (Internal)	August 2020 - Contract Awarded, \$42,875.00	Design and Prototype	June 2021 – Go Live
Inspection Reports & Executed Orders Online (External)	August 2020 - Contract Awarded, \$21,875.00	Pending Completion of Internal Onboarding & HR Project	June 2021 - Kickoff
Certificates of Licensure (External)	February 2020 -Requirements Gathering Completed	Requirements Validation and User Story Development	Spring 2022 – Go Live
Complaint Process (Internal)	February 2020 -Requirements Gathering Completed	Requirements Validation and User Story Development	Spring 2022 - Kickoff



THANK YOU

