



May 9, 2022

Sen. Jim Abeler
Sen. Paul Utke
Sen. Mark Koran
Sen. Michelle Benson
Sen. John Hoffman

Rep. Tina Liebling
Rep. Jennifer Schultz
Rep. Dave Pinto
Rep. Aisha Gomez
Rep. Tony Albright

Dear Members of the Health and Human Services Conference Committee,

I write today in support of funding to modernize MNSure's core technology infrastructure included in SF4410 as passed by the House and to urge members to support this critical investment in the final conference committee report.

This transformative investment will improve the experience for Minnesotans who use the technology to apply, shop for, enroll and maintain their enrollment in a qualified health plan through MNSure. We will be able to implement industry-standard self-service capabilities, saving valuable time for consumers and MNSure staff, and a new assister portal to improve service capabilities for navigators and brokers who help Minnesotans apply, enroll in and maintain their health coverage. Further, an enhanced IT platform means lower ongoing costs, greater efficiencies across the whole of MNSure operations, and increased flexibility to support future federal and state health care regulatory changes and policy innovation.

Our state has made great strides in recent years to expand access to comprehensive health insurance coverage and lower the number of uninsured and underinsured Minnesotans. And while these successes are important to celebrate, there is still more work to do. The most recent Minnesota Health Access Survey found that in 2021 Minnesota had a record low rate of uninsurance at 4.0%, but that rate is significantly and unacceptably higher for Minnesotans of color at 10.2%.

The enhancements to our core technology will enable MNSure to provide an application and enrollment experience in multiple languages, including account maintenance tools, notices and other consumer notifications. Improvements for our assister partners mean they can spend less time navigating manual system processes and more time leveraging their expertise through outreach and enrollment work in the communities they serve.

MNSure looks forward to partnering with committee conferees as your work continues in the days ahead. Thank you for allowing me to take this moment to urge your support for a modern, easy-to-use system that will help remove some of the persistent barriers that make it difficult to access and maintain health insurance coverage and will enable MNSure to reach more of the Minnesotans who need us most.

Sincerely,

A handwritten signature in blue ink that reads "Nate Clark".

Nate Clark
MNSure CEO

