

Research and national practice in fare enforcement and public safety

William Schroeer

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- “Use a customer-oriented enforcement to fare payment rather than a traditional policing approach,
- “Implement an agency-administered adjudication process,
[i.e., not courts]
- “Create a focused fare inspection team with non-sworn officers”

**Learning From
Rider Security and Service Programs
in U.S. Transit Systems**

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It is common to
use
non-sworn,
unarmed,
officers and/or
other staff

- **Example agencies deploying staff other than police**

Boston	MBTA
Buffalo, NY	NFTA
Dallas	DART
Denver	RTD
Los Angeles	LA MTA
Philadelphia	SEPTA
Portland	Tri-Met
San Diego	MTS
San Francisco	BART
San Francisco	MUNI
Seattle	Sound Transit
Seattle	King County Metro
Snohomish County, WA	Community Transit

- **Most of these places**

- treat fare nonpayment as a petty misdemeanor or equivalent
- issue civil/administrative citations.

- **Units work closely *with* police.**

- **Units increase public safety**, whether or not that is part of the formal job description.

Interviews

- **National interviews**

- Steve Tucker, Deputy Director, Public Safety Sound Transit (Seattle)
- Ed Alvarez, Chief of Police Bay Area Rapid Transit (San Francisco)
- Kimberly Burrus, Chief Security Officer San Francisco Municipal Transit Authority (“MUNI”)
- Dallas Area Rapid Transit
- Jeff Heinrich, Block by Block Contractor to Massachusetts Bay Transportation Authority (Boston)

- **Local interviews**

- Joe Spencer, President, St. Paul Downtown Alliance
- Steve Cramer, President & CEO Minneapolis Downtown Improvement District
- Shane Zahn, Director of Safety Initiatives Minneapolis DID

Lessons practitioners shared

- **Adding non-police staff lets police focus on policing**
- **Non-sworn staff**
 - **Act as presence and force multipliers**
 - **Deter and reduce crime**
 - through presence
 - through actively creating a positive culture
 - *Reduce* calls to police for many purposes, and *increase* calls to police for actual police needs

Lessons from Minneapolis + Saint Paul

- **Echo lessons from other regions**
- **Put people in uniform**
 - Makes them visible, provides a sense of security for customers.
 - Presence is a strong crime deterrent.

Thank you

East Metro Strong is carrying out this research and sharing results as part of our commitment to informing discussions about how to create and maintain a safe, comfortable, welcoming experience for all Minnesotans and visitors using transit.