HOUSE RESEARCH

Bill Summary

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Subject: 911 Multiline Telephone System Provisions

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Overview

This bill requires operators of multiline telephone systems to provide for 911 calling and for specific location information for 911 callers.

Section

- Safe schools levy. Expands the use of proceeds from the safe school property tax levy to pay the cost of call back number and emergency response location to enhanced 911 systems from district-operated multiline telephone systems.
- 2 Conforming change.
- **Multiline telephone system.** Requires multiline telephone systems to provide a call back number and emergency response location.
- 4 Definition; call back number.
- 5 Definition; emergency location identification number.
- 6 Definition; emergency response location.
- **Definition; multiline telephone system.** Defines multiline telephone system as a private telephone system comprised of common control units, telephones, and control hardware and software that share a common interface to the public switched telephone network.
- 8 Definition; shared residential multiline telephone system service.
- **9 Liability.** Provides liability exclusion to multiline telephone manufactures.
- Multiline telephone system 911 requirements.
 - **Subd. 1. Multiline telephone system user dialing instructions.** Specifies that after June 30, 2004, each multiline telephone system operator must inform each new user

how to call for emergency assistance from that system.

- **Subd. 2. Shared residential multiline telephone system.** Specifies that by June 30, 2005, an operator of a shared residential multiline telephone system shall ensure that the system is connected to the public switched network and that 911 calls from this system result in at least one distinctive automatic number identification and automatic location identification for each residential unit.
- **Subd. 3. Hotel and motel multiline telephone system.** Specifies that by June 30, 2005, operators of hotel and motel multiline telephone system shall permit the dialing of 911 and shall ensure that 911 calls originating from the hotel or motel all the 911 system to clearly identify the address and location of the 911 caller.
- **Subd. 4. Business multiline telephone system.** Requires 911 calls from business multiline telephone systems to provide the specific location of the caller, either directly or through an alternative, adequate means by June 30, 2005.
- **Subd. 5. Exemptions.** Provides for specific exemptions for certain types of facilities, and allows an operator of a multiline system to apply for an exemption from any of the requirements of this section from the chief officer of each public safety answering point serving that jurisdiction.
- **Effective date.** Makes sections 1 to 9 effective immediately.