

HOUSE RESEARCH

Bill Summary

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Overview

This bill directs the Ombudsman for Long-Term Care to expand the volunteer ombudsman program.

Section

- 1 Expansion of volunteer ombudsman program for long-term care; appropriation.**
Requires the Office of Ombudsman for Long-Term Care to expand its volunteer ombudsman program to meet the increasing needs of clients receiving long-term care services in home and community settings. Requires the expanded program to employ a full-time volunteer coordinator and to include a recruitment and training process that focuses on client dispute resolution. Appropriates \$200,000 in fiscal year 2011 from the general fund to the commissioner of human services for the expanded program. Specifies that this appropriation becomes part of the base appropriation for this activity.