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The bill creates a position of ombudsperson in the Minnesota Department of Transportation, codified in statute. It outlines basic powers and duties of the position, sets reporting and appointment requirements, and restricts the person from holding other positions within the department as well as from charging a fee for services. It would go into effect August 1, 2013.

The department currently has an ombudsperson office, which was created under general administrative discretion. The bill would require the position in statute.