

File Number: H.F. 3857
Version: As introduced

Date: March 25, 2018

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Subject: Quarterly reports by commissioner of health on vulnerable adult maltreatment investigations

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Overview

This bill requires the commissioner of health to provide quarterly reports on investigations conducted by the Office of Health Facility Complaints into allegations of maltreatment of vulnerable adults.

Section

- 1** **Direction to commissioner of health.** Requires the commissioner of health to submit a report on the response by the Office of Health Facility Complaints to allegations of maltreatment of vulnerable adults. Requires the reports to be submitted on a quarterly basis until January 2021, and annually thereafter, and requires the reports to include:
- information on the office's efforts to improve its internal processes and its compliance with state and federal requirements;
 - the number of reports received, the number of reports investigated, the percentage and number of reports awaiting triage, the number and percentage of open investigations, and the number and percentage of investigations that failed to meet state or federal investigation timelines;
 - a trend analysis of internal audits; and
 - trends and patterns in maltreatment of vulnerable adults, licensing violations, and other metric specified by the commissioner.