

Subject Training 911 telecommunicators to provide CPR instruction

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Overview

This bill establishes training for certain individuals who receive 911 emergency calls to either provide direction on performing cardiopulmonary resuscitation or transfer certain emergency calls to a public safety answering point with employees capable of providing such direction.

Summary

Section	Description
1	911 telecommunicator.
	Creates a definition for "911 telecommunicator" that is consistent with the definition used by the National Emergency Number Association.
2	911 services to be provided.
	Requires training and policies regarding telephone cardiopulmonary resuscitation (CPR).
	Subd. 1. Emergency response services. Maintains the current requirement for services through a 911 system.
	Subd. 2. Telephone cardiopulmonary resuscitation program. Requires public safety answering points to either train individuals taking 911 emergency calls in how to provide instruction for CPR or transfer such calls to another answering point that provides such training. Establishes minimum requirements for the training. Requires answering points to conduct ongoing quality assurance of its telephone CPR program.
	Subd. 3. Monitoring and enforcing training requirements. Directs the Statewide Emergency Communications Board to adopt and implement protocols to ensure compliance with the requirements in subdivision 2.

Subd. 4. Liability exemption. Exempts public safety answering points and individuals who take 911 emergency calls and provide telephone assistance on administering CPR from civil liability if the public safety answering point and individual receiving the emergency call comply with the requirements of this section. States that the liability exemption does not apply to acts that constitute

Section Description

gross negligence or willful and wanton behavior. Provides that, if a caller refuses or is otherwise unwilling or unable to provide CPR, the 911 telecommunicator is not required to provide CPR instruction and is immune from civil liability for damages resulting from the fact that instruction was not provided.

3 Telephone cardiopulmonary resuscitation program grants; appropriation.

Appropriates an unidentified amount of money in fiscal years 2020 and 2021 to reimburse counties for the training required under section 1. Establishes a different base for fiscal year 2022 and beyond.



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