

Subject Managed Care Plan Access Standards

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Overview

This bill sets access standards, in the form of appointment wait times, for managed care and county-based purchasing plans serving MA enrollees.

Summary

Section	Description
1	<p>Access standards; appointment wait times.</p> <p>(a) Requires managed care and county-based purchasing plans to comply with the access standards for appointment wait times specified in this subdivision.</p> <p>(b) Provides that appointment wait times for primary care services must not exceed 45 days from the date of the enrollee's request for routine and preventive care, and 24 hours for urgent care.</p> <p>(c) Provides that appointment wait times for specialty services must be in the time frame appropriate for the needs of the enrollee or the generally accepted community standards.</p> <p>(d) Provides that appointment wait times for dental, optometry, lab, and x-ray services must not exceed 60 days for regular appointments and 48 hours for urgent care. States that regular appointments for dental care means preventive care and initial appointments for restorative visits.</p> <p>States that the section is effective for managed care and county-based purchasing plan contracts entered into on or after January 1, 2020.</p>