

Subject 911 emergency communication services

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## Overview

This bill contains a variety of changes and updates to the statutes regulating the state's 911 emergency communications system.

## Summary

Section	Description
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1	<b>Definitions.</b>
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Amends existing terms and proposes adoption of new terms including, "automatic location identification," "callback number," "cybersecurity," "emergency communications network service provider," "emergency response location," "emergency services," "emergency services internet," "geographical information system," "internet protocol," "multiple telephone system," "next generation core services," "next generation 911," "911 call," "911 network," "911 system," "originating service provider," "911 service," "public safety telecommunicator," "point of interconnection," "public safety agency," "public safety answering point," "secondary public safety answering point," "public utilities commission," "regional board," "service user," and "voice over internet protocol service provider."

2	<b>Emergency communications system and services required.</b>
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**Subd. 1a. Emergency telephone number 911.** Contains conforming changes.

**Subd. 1b. State requirements.** Establishes the state's requirement in providing infrastructure for the 911 system.

**Subd. 1c. Contractual requirements.** Directs the commissioner to enter contracts to fulfill the state's duties related to the 911 system.

**Subd. 1d. Intergovernmental agreements.** Authorizes intergovernmental agreements.

**Subd. 1e. County requirements.** Establishes the requirements for counties in the 911 system.

Section	Description
	<p><b>Subd. 1f. 911 plans.</b> Specifies which entities must maintain a 911 plan.</p> <p><b>Subd. 1g. Secondary public safety answering point requirements.</b> Establishes the requirements for secondary public safety answering points (PSAPs).</p> <p><b>Subd. 2. Multijurisdictional system.</b> Requires intergovernmental agreements to be in place for operation of a multijurisdictional system.</p> <p><b>Subd. 3. Connected originating service provider requirements.</b> Clarifies the requirements for connected originating service providers (OSPs).</p> <p><b>Subd. 4. Wireless requirements.</b> Repealed.</p> <p><b>Subd. 5. Pay phone requirements.</b> Technical change.</p> <p><b>Subd. 6. Multistation or private branch exchange (PBX) system.</b> Technical change.</p> <p><b>Subd. 7. Contractual requirements.</b> Repealed.</p> <p><b>Subd. 8. Liability.</b> Establishes limits on the liability of persons and entities involved in the operation of the 911 system.</p>
3	<p><b>Telephone cardiopulmonary resuscitation program.</b> Contains conforming changes.</p>
4	<p><b>Liability exemption.</b> Contains conforming changes.</p>
5	<p><b>Network operation and maintenance.</b></p> <p><b>Subd. 1. Operate and maintain.</b> Specifies that the commissioner of public safety is obligated to operate the state's 911 system.</p> <p><b>Subd. 1a. Geographical Information System (GIS) validation and aggregation.</b> Requires the commissioner to provide geospatial data validation and aggregation tools to counties.</p> <p><b>Subd. 2a. Responsibilities of PSAPs.</b> Establishes and specifies the duties of the PSAPs that operate in the state.</p> <p><b>Subd. 3. Agreements for service.</b> Directs the state to enter into agreements for facilities and services necessary to operate the 911 network and ESInet.</p>

Section	Description
6	<p><b>Commissioner's duties.</b></p> <p><b>Subd. 1. System coordination, improvements, variations, and agreements.</b> Clarifies the commissioner's duties regarding the 911 system.</p> <p><b>Subd. 1a. Biennial budget; annual financial report.</b> Contains conforming changes.</p> <p><b>Subd. 1b. Connection plan required; commissioner review and enforcement.</b> Establishes requirements for the commissioner to respond to network and database change requests from OSPs.</p> <p><b>Subd. 2. Waiver.</b> Contains clarifying language.</p>
7	<p><b>Network standards established; data privacy.</b></p> <p><b>Subd. 1. Rules.</b> Clarifies the commissioner's authority to adopt rules for administration of the 911 system.</p> <p><b>Subd. 2. Design standards for metropolitan area.</b> Modifies the duties of the Metropolitan Emergency Services Board for administration of the 911 system.</p> <p><b>Subd. 3. Location data.</b> Specifies the duties of OSPs regarding location data.</p> <p><b>Subd. 3a. Access to data for accuracy verification.</b> Directs OSPs to provide certain data upon request, at no cost to the requesting party.</p> <p><b>Subd. 3b. Database standards in metropolitan area.</b> Directs the Metropolitan Emergency Services Board to adopt 911 database standards for OSPs operating in the metro area.</p> <p><b>Subd. 4. Use of furnished information.</b> Contains conforming changes.</p> <p><b>Subd. 5. Liability.</b> Repealed.</p>
8	<p><b>Originating service providers.</b></p> <p><b>Subd. 7. Duties.</b> Clarifies duties of OSPs.</p> <p><b>Subd. 9. Scope.</b> Refines the scope of planning considerations for OSPs.</p> <p><b>Subd. 10. Plan integration.</b> Directs OSPs to submit annual integration plans.</p> <p><b>Subd. 11. Liability.</b> Inserts a cross-reference.</p> <p><b>Subd. 12. Notification of subscriber.</b> Repealed.</p>

<u>Section</u>	<u>Description</u>
9	<b>Commission authority.</b> Adds clarifying language.
10	<b>Cooperative agreement.</b> <b>Subd. 1. Authority.</b> Contains a clarifying change. <b>Subd. 2. Notice to government agency.</b> Contains a clarifying change. <b>Subd. 3. Allocating costs.</b> Contains a conforming change.
11	<b>System cost accounting requirements; fee.</b> <b>Subd. 1. Emergency telecommunications service fee; account.</b> Contains conforming changes. <b>Subd. 1a. Fee collection declaration.</b> Contains conforming changes. <b>Subd. 1b. Examination fees.</b> Contains a conforming change. <b>Subd. 3. Method of payment.</b> Contains technical changes. <b>Subd. 3a. Timely invoices.</b> No change. <b>Subd. 3b. Declaration.</b> Contains a technical change. <b>Subd. 3c. Audit.</b> No change. <b>Subd. 3d. Eligible telecommunications carrier; requirement.</b> Contains conforming changes. <b>Subd. 4. Local recurring costs.</b> Clarifies which recurring costs must be covered by locals. <b>Subd. 5. Tariff notification.</b> Contains a technical change. <b>Subd. 5a. OSP connection; responsibility for costs.</b> Directs OSPs to cover the costs of connecting 911 to POIs. <b>Subd. 6. OSP report.</b> Contains technical changes.
12	<b>Enhanced 911 service costs; fee.</b> <b>Subd. 1. Fee.</b> Clarifies that the 911 fee is available through a federal authorization and must comply with rules enacted by the Federal Communications Commission (FCC).

Section	Description
	<p><b>Subd. 2. Distribution of money.</b> Contains technical amendments.</p> <p><b>Subd. 3. Local expenditures.</b> Clarifies that 911 fee proceeds may only be used by local entities if the expenditures are allowable under federal laws and rules.</p> <p><b>Subd. 4. Audits.</b> Clarifies county and city audit requirements.</p>
13	<p><b>Multiline telephone system 911 requirements.</b></p> <p><b>Subd. 1. Multistation or PBX system.</b> Contains updated requirements to multistation and PBX system providers.</p> <p><b>Subd. 2. Multiline telephone system (MLTS) user dialing instructions.</b> Specifies performance requirements for MLTSs.</p> <p><b>Subd. 3. Shared residential multiline telephone system.</b> Contains technical and conforming changes.</p> <p><b>Subd. 4. Hotel and motel MLTS.</b> Contains technical changes.</p> <p><b>Subd. 5. Business MLTS.</b> Contains technical and conforming changes.</p> <p><b>Subd. 6. Schools.</b> Contains a conforming change.</p> <p><b>Subd. 7. Exemptions.</b> No change.</p> <p><b>Subd. 8. Applicability.</b> No change.</p> <p><b>Subd. 9. MLTS location compliance notification.</b> Requires MLTS services to disclose to customers the 911 location requirements in chapter 403.</p>
14.	<p><b>Revisor instruction.</b></p> <p>Directs the revisor to renumber subdivisions in the definitions section of chapter 403.</p>
15.	<p><b>Repealer.</b></p> <p>Repeals an obsolete provision.</p>



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