
The federal 21st Century Cures Act required states to establish electronic visit verification (EVV) requirements and standards for certain home and community-based services provided under Medicaid. Beginning in June 2022, EVV was implemented in Minnesota in a phased rollout for personal care assistance and home health services. In July 2026, EVV was expanded to apply to additional services provided under Medicaid to improve program integrity (see [Minn. Stat. § 256B.073](#)). This publication answers some basic questions about EVV.

EVV is used to verify information for services provided under Medicaid.

EVV is a technology-based system used to electronically verify the following: (1) type of service performed; (2) individual receiving the service; (3) date of the service; (4) location of the service delivery; (5) individual providing the service; and (6) time the service begins and ends.

EVV applies to a variety of services.

EVV applies to the following services provided under Medicaid:

- personal care assistance services
- community first services and supports
- home health services
- adult companion services
- adult day services
- adult rehabilitative mental health services
- assertive community treatment
- early intensive developmental and behavioral intervention services
- integrated community supports
- nonemergency medical transportation services
- recovery peer support
- home and community-based services reimbursed at an hourly or specified minute-based rate and provided according to federally approved waiver plans
- other medical supplies and equipment or home and community-based services that are required to be electronically verified by federal law

The commissioner of human services administers EVV.

The commissioner must:

- make a state-provided EVV system available to service providers;
- make training and guidance available to service providers on the EVV requirements and system use;
- establish baseline measurements related to preventing fraud and establish measures to determine the effect of EVV requirements on program integrity;
- make available and publish on the agency website the name and contact information of the state-provided EVV system vendor and the other vendors that offer alternative EVV systems;
- establish implementation dates and implementation schedules for system functions subject to EVV; and

- ensure that the system and related requirements are administratively and financially reasonable for service providers and support continued access to services.

In addition, the commissioner must: (1) develop, test, and implement systems changes necessary to integrate data collected through EVV systems with Minnesota's Medicaid Management Information System; and (2) require managed care plans and county-based purchasing plans to ensure EVV and claims system interoperability by January 1, 2027. Data collected through EVV systems must be used as part of the commissioner's processes for validating claims for services subject to EVV.

The commissioner may use integrated EVV data for oversight, quality assurance, and program integrity purposes.

Service providers must meet certain requirements related to EVV.

Service providers must use an EVV system that meets all technical and data submission requirements established by the commissioner; provide all information requested by the commissioner for enrollment, access, and data submission; maintain specified records; provide the commissioner and any managed care organization with access to the EVV system; ensure that EVV systems and related processes meet accessibility and confidentiality requirements; and ensure that workers, participants, and other individuals using EVV are trained and comply with all documentation and data entry requirements.

Service providers using a third-party EVV system must meet additional requirements including ensuring that the system meets all technical, functional, and data exchange requirements established by the commissioner.

The state-provided EVV system vendor must meet certain requirements.

The state-provided EVV system vendor must notify service providers that they may choose the state-provided EVV system at no cost to the provider, offer the state-provided EVV system to service providers before offering any fee-based EVV system, notify service providers that they may choose any fee-based EVV system prior to offering the vendor's or its affiliate's fee-based EVV system, and clearly differentiate between the state-provided EVV system and the vendor's or its affiliate's alternative fee-based system.

A third-party EVV vendor must meet certain requirements.

A third-party EVV vendor must:

- comply with all technical, contractual, privacy, and security standards established by the commissioner;
- not use or disclose state data for any purpose other than fulfilling EVV requirements;
- provide the commissioner access to system documentation, data mapping, and audit records upon request;
- immediately report to the commissioner any data transmission failure, breach, or interruption affecting the commissioner's ability to receive required EVV data; and
- ensure training on the system is available to service providers.



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